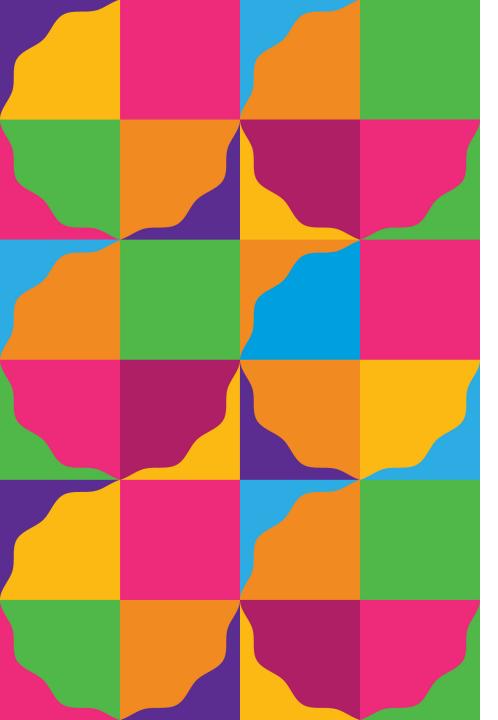


2025 Volunteer Training

K





It's Pand-tastic so let's Get Started!

About the 2025 Cookie Program

- About ABC Baker
- What's new
- Goals for 2025

Troop Volunteer Coordinator

- Dates and Timelines
- Troop Coordinator To Do Now SMART COOKIES
- Getting started login
- Cookie Initial Orders
- Cookie Distribution
- Online Resources

Girl Participation







WHO IS HEARTHSIDE - ABC?

VISION To be the world's most trusted partner in food



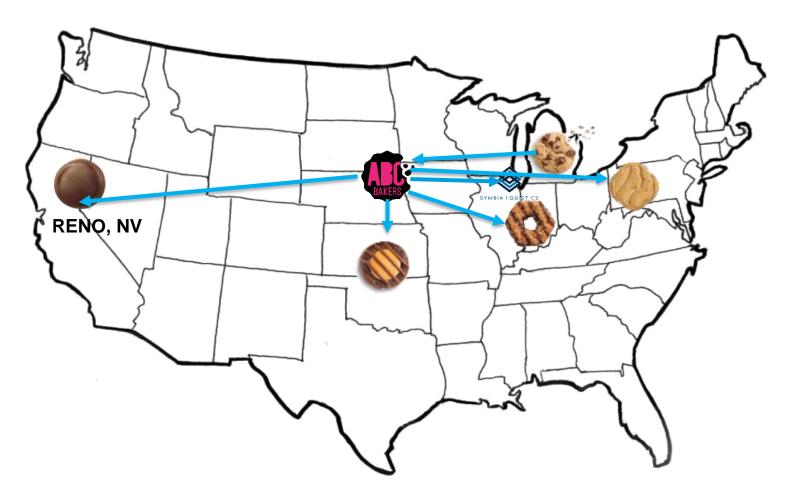
MISSION To lead our industry with manufacturing excellence to create food people love

OUR SHARED VALUES

Focus on people	Own safety together	Drive performance	Deliver for our customers
Trust,	Protect our	Make today	Customers
celebrate	team, our	better than	Put passion
and	products and	yesterday,	into every
empower our	our	continuously	product
teams	customers	improve	



THIS DISTRIBUTION NETWORK INCREASES FLEXIBILITY AND REDUCES RISK

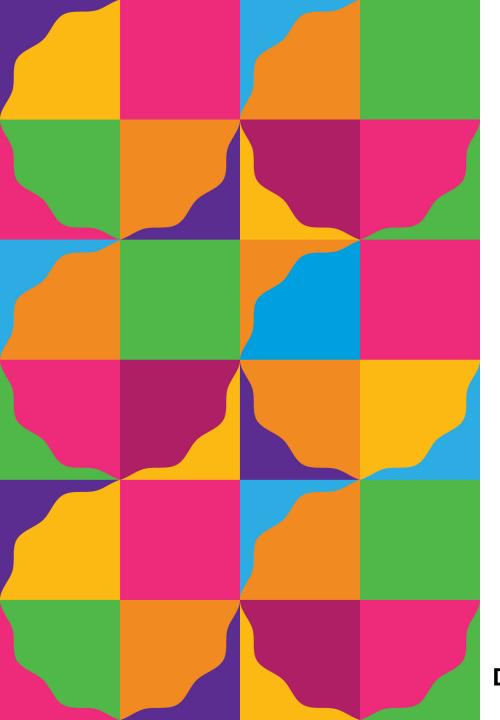




JOURNEY OF A GIRL SCOUT COOKIE







Meet the Cookies

What you do MAKES a difference, and you have to decide WHAT KIND of difference you WANTTO MAKE.

JANE GOODALL

Do you follow lemonades on Facebook?

We proudly bake <u>America's Best Cookies</u> **5 Core Classics**







PEANUT BUTTER SANDWIC

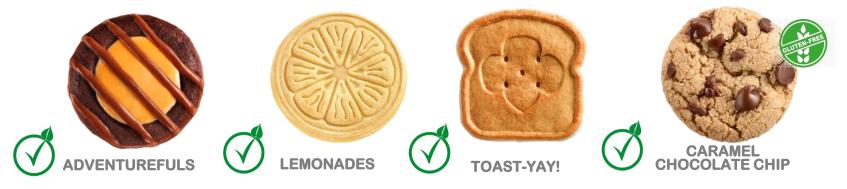
TREFOILS





THIN MINTS

+4 More Crowd Pleasers



6 varieties are made with vegan ingredients





PEANUT BL

ABC Bakers' Cookie Features

- Kosher
- Zero trans fats
- No partially hydrogenated oils
- No high fructose corn syrup
- Halal certified
- Certified Sustainable Palm Oil/RSPO (exception is Gluten Free cookie)
- Recyclable cartons, trays (check locally)





Goodbye sweet friend!

Toast-Yay!™

French Toast inspired cookies dipped in delicious icing and full of flavor in every bite!

ABC Councils sell @ 5% average mix.

Contains: wheat, soy. Manufactured in a shared facility with: milk, peanuts, coconut



Coast-yav

NO CHANGE IN COUNTS OR WEIGHTS IN OVER A DECADE

Complete nutritional info at abcbakers.com and abcsmartcookies.com

Cookie Variety	Net Weight	Number of Cookies
Thin Mints	9 oz	32
Caramel deLites	7 oz	15
Peanut Butter Patties	6.5 oz	15
Shortbread	9 oz	20
Lemonades	8.5 oz	16
Peanut Butter Sandwich	8 oz	20
Toast-yay!	8.5 oz	16
GF Caramel Chocolate Chip	5oz	12
Adventurefuls	6.5 oz	15



We offer innovative Girl Scout cookie packaging



Recyclable cases, cartons and trays (check locally)



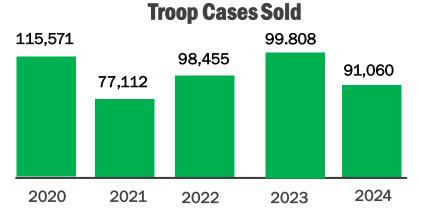
Council Goals....



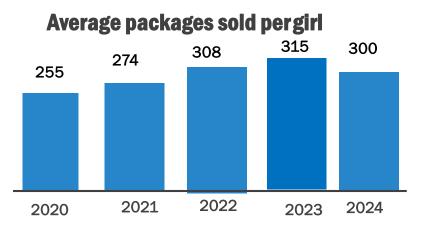
2025 GSCCC Council's Goals



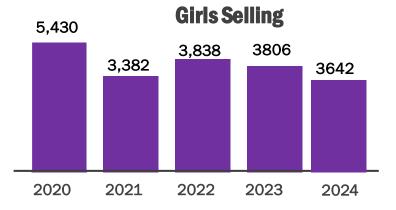
2025 GOAL - 102,742



2024 GOAL - 317



2025 GOAL - 3893





Troop Cookie Coordinators



Troop Information Packets

SU Cookie Coordinator to distribute packets to all active troops and new troops during the program.

Service Unit:		Troop Number:			
SU Cookie Coordinator ():		Troop Cookie Coordinator (TCC):			
SUCC Phone Number:		TCC Phone Number:			
Cupboard Manager:		Cupboard location:			
SMART COOKIES login:		Password:			
<u>, 0</u> 0		kie Entrepreneur Program 🧑 🧶 🎯			
December/January		Cookie Program training/meeting for girls and their families. I their info. Attend a Troop Cookie Coordinator Training.			
December 15		l order based on number of girls registered in your Troop. fy Bank Information is correct. Confirm 2 leaders are entered			
If any information is incorrect or missing contact: Customer Care at 800-822-2427 or email: info@girlscoutsccc.or					
January 12	Troop Initial Order due in SMART CO	OKIES – once submitted information cannot be changed.			
January 4, 11, 18, 19, 25, 26	Cookie Rallies – all age levels – times	and locations – check our event calendar			
January 2 - 31	FCFS – Booth Selection in SMART CO	OKIES, each round will begin at 7:00 pm			
January 29 - February 1	Cookie Delivery to Troops - contact	your SUCC for dates, times, and locations in your area			
February 1 (Saturday)	Cookie Program Begins				
February 6	Cookie Cupboards open – check our	cupboard calendar for locations, dates and times			
February 7 (Friday)	Booth Opportunities begins (all type	es, virtual, in-person, drive-thru)			
February 11 (Tuesday)	ACH Draft #1 - 20% of all cookies on	troops initial order placed by January 12.			
February 21 - 23	National Cookie Weekend – GSUSA	/irtual Booths open – send pictures to media@			
February 25 (Tuesday)	ACH Draft #2 - 30% of all cookies pic	ked up by or transferred to Troops as of Sunday, February 16			
March 16 (Sunday)	End of Cookie Program (March 9 – 1	5 is National Girl Scout Week – Paint Your Town Green!)			
March 19 (Thursday)	Review/Print Troop Balance Summa	y, verify payments and transfers, allocate all cookies to girls			
March 21 (Friday)	Main and Troop recognition orders of	lue in SMART COOKIES – all Troops, including opt out Troops			
March 25 (Tuesday)	ACH - Final - balance due - all cook	es ordered by and transferred to troop			





1500 Palma Drive, Suite 110 · Ventura, CA 93003 www.girlscoutsccc.org • 800-822-2427

Like, Follow, Share us!

MONEY ENVELOPE TROOP NO. DATE BONEY DUE NUMBER OF PACKAGES SOLD AMOUNT DUE AMOUNT ENCLOSED PRICE CHART Package 7 Packages 7

Advents Annen D.I. No. W. Albert Standing (* Albert geb

Trast-Y codies 33

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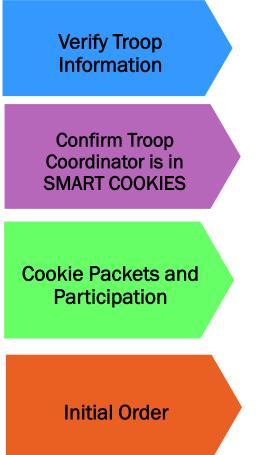
Envelope per troop 1 Reward, order card per girl 2 receipt books per troop money envelope per girl package of Toast Yay!

	First Norms Adult Contact's Narss Phone			-	restances and all	100	ver devi		of the Party of the	Consideration and	at the two building	Parts Light.	And superior Data	Mon Pad	
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2025 COOKIE SEASON IMPORTANT DATES

December 15, 2025	January 12, 2025	January 17 - 31	January 29 – Feb 1	February 1, 2025
SMART COOKIES Opens for Volunteers	Initial Orders due into SMART COOKIES	Girl Online Only Selling	Initial Order Delivery Dates	In Person Cookie Sale Begins
February 6, 2025	February 7, 2025	February 11, 2025	February 21 - 23,	February 25, 2025
Cupboards Open	Booth Sales Begin	ACH #1 Draft Date 20% of IO	National Cookie Weekend	ACH #2 Draft Date 30% - total of 50% to date
March 16, 2025	March 21, 2025	March 25, 2025		
Cookie Sale Ends	Recognition orders due. Main/girl and Troop	March Final ACH #3 Draft – Balance Due	girl sco of cali cent	uts ifornia's tral coast

Troop Cookie Coordinators



- Login to SMART COOKIES and verify that **all** the girls in your troop are in SMART COOKIES.
 - If not contact info@girlscoutsccc.org
 - If someone on the roster and doesn't belong, contact us. 1/10/2025
- Make sure you or anyone you want added to SMART COOKIES has completed the Troop Coordinator Agreement form.
- Make sure you or whoever is supposed to be listed as the primary cookie person, is the primary person in SMART COOKIES.
- Make sure your troop has received a cookie packet for the 2025 Cookie Season.
- January 12 make sure your troop has submitted their initial order, including their gluten free cookie request.
 - Council will verify gluten free quantities. If your troop has ordered more than requested, we will decrease the order, this may affect your PGA.
 - Forgot to request? Send me an email and we can check if we have extra Gluten Free on order. cookies@girlscoutsccc.org

*Please note that you will receive a link also from Digital Cookies to login, this may take a few days after you are approved in SMART COOKIES and your girls may not be visible, don't worry they will be. Please make sure your girls are correct in SMART COOKIES as that is what talks to Digital Cookie.

LOGIN - SMART COOKIES - The Registration Email

If you are the designated SU or Troop Cookie Coordinator in MyGS, you will receive an email from <u>noreply@smartcookies.com</u> with a unique link to you to get started.

This link is not universal, it is specific to your email.

If you receive the link and you are not the Troop or SU primary Cookie Coordinator, please contact us at info@girlscoutsccc.org to send a link to the correct person.

BC Smart Cookies Registration	0 6
noreply@smartcookies.com via sendgrid.me to me 🖃	11:19 AM (1 hour ago) ★ 🔸 👻
⊾ English -> Spanish - Translate message	Turn off for: English ×
Dear Girl Scout Volunteer,	
Dear Girl Scout Volunteer, Girl Scout Cookie season is starting soon! To help you get ready for a great cookie season please set up you website, click the link below to get started:	ur account and register on the ABC Smart Cookies
Girl Scout Cookie season is starting soon! To help you get ready for a great cookie season please set up you	ur account and register on the ABC Smart Cookies
Girl Scout Cookie season is starting soon! To help you get ready for a great cookie season please set up you website, click the link below to get started:	
Girl Scout Cookie season is starting soon! To help you get ready for a great cookie season please set up you website, click the link below to get started: <u>http://uat.abcsmartcookies.com/#/registration?token=ce637114-d017-43eb-9e03-8719c267292e</u> By registering on ABC Smart Cookies website, you will be able to complete your profile, start managing you	

TROOP DASHBOARD

Dashboar	My Troop Orders	Booth Rewards Finances	Reports Cookies	Safety and Training Resou	rces Help	
Troop Information						
Girls Active*	Girls Selling*	Expected Number of Girls S	elling (0-999)*]		
Troop Number		Level			Service Unit	
77635 Proceed Plan*		Group		•	990 Council Proceed Plan Notes	
Troop with Rewards Main Recognition Plan				•	Troops whose girls are taking rewards.	
Girl Rewards - Troop has op Early Recognition Plan	oted IN	•		•		
No Recognition Plan						
No Recognition Plan				•		
Submitted documentation, if required?	Bank Routing	Warning for funds owing? Ves No				
Once logged in cl		g Lovpost to be colling				

- 1. Enter the number of girls you expect to be selling
- 2. Proceed plan the default it to receive Troop Rewards
 - a. If you want to opt out you must select the drop down and choose the opt out option
- 3. Your Bank Account Info will be uploaded in January please make sure it is correct
- 4. Make sure your Girl Scout level is correct, Daisy, Brownie...etc
- 5. You are the primary person, this means you will receive all email correspondence from SMART COOKIES, including any changes in cupboard hours. If someone else should receive these, please make yourself the secondary person and add them as the primary.

SMART COOKIES - The Completion Email

Once complete you will be sent a final confirmation email welcoming you to SMART COOKIES with your username and password. This also gives you the link

Welcome to ABC Smart Cookies!	÷ 2
La noreply@uat.smartcookies.com via sendgrid.me to me <	11:42 AM (0 minutes ago) 📩 🔺 🔻
t English ▼ > Spanish ▼ Translate message	Turn off for: English ×

Dear Girl Scout Volunteer,

Welcome to ABC Smart Cookies! Thank you for completing your account profile. You can start managing your cookie sale and have access to all of the resources available on the ABC Smart Cookies website!.

Your login information is the following: Username: ccas1371@gmail.com Password: casey2994



You will receive a confirmation email once you login and create a password. The email will provide you your user name and password (same process for troops)

You can login to ABC Smart Cookies account by clicking this link: www.abcsmartcookies.com/login

Thank you, The ABC Smart Cookies Team

Troop Initial Orders



SMART COOKIES - LOGIN abcsmartcookies.com

Help



🛉 🔟 🖻 🕛 Smart Cookies Login 🍝

Resources Cookies Safety and Training



As an officially licensed Girl Scout Cookie baker since 1937, we believe that giving girls new experiences drives the future - and cookies are the currency to get there

Learn More



Email or Username

cookies@girlscoutsccc.org

Password

Forgot your username or password?



ALSO VISIT girlscoutcookies.org qirlscouts.org

APPS Smart Cookies Mobile - <u>App Store</u> or <u>Google Play</u>

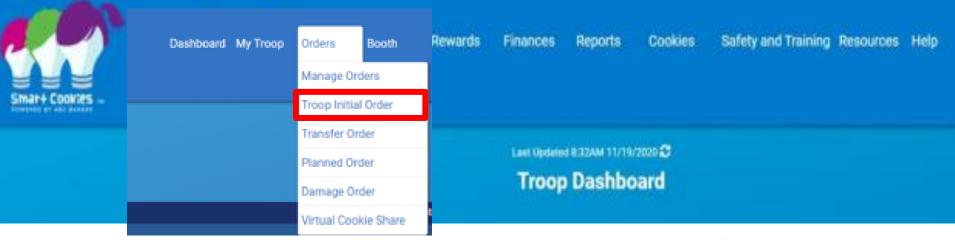
Download on the App Store

GSUSA COOKIE FINDER APP

Troops can go to resources and tools. They should make sure to add a second person to the account and make sure the reward plan is correct. Girls and Troop Bank accounts will not be uploaded until January 2025

Booth Locator

TROOP INITIAL ORDERS December 17, 2024 – January 12, 2025



Things to remember:

- Troop Goals
- Number of Registered Girls in the Troop
- Initial Order Reward PGA is 228 Troop Booth Kit
- Remember to add pre-requested Gluten order to the initial order
 - You can add less, just not more we will adjust troops who add more
 - New Troops Contact me at: cookies@girlscoutsccc.org

Troop is two registered background cleared adult leaders and three registered Girl Scouts.



Initial Orders – Council Recommendations

Things to consider first.....

- 1. Review your last years total sales
 - If you are a new Troop, our council PGA (per girl average) is 300.
- 2. Review your Troop PGA Evaluate your Troops goals and needs for the Girl Scout year 2024
 - Supplies, membership dues, uniforms, program registrations

Thing to consider next...

- 1. Traditionally 30 35 % of Troop sales are from booth sales
 - Is this consistent with your Troop?
- 2. Traditionally troops order 70 90 % of their order at the initial order
 - You can always transfer to other troops during the sale
 - Only 70% of troops put in initial orders

Reminder -

- **Direct Ship** orders are not part of your inventory these ship from the baker and are added to your girls' sales along with the payment
- You can always get more cookies through a cupboard or Troop to Troop transfers
- Council does not "take back" any cookies Recommendation –
- Order what you are comfortable committing your Troop and girls to, you are financially responsible.
- initial orders should be enough to cover potential Girl Delivery, walkabout and booth



INITIAL ORDER – ENTERING THE ORDER

der Deadline: Jenuary 10, 2022 @ 11:59 PM		LAST EDITED: N/A ON: N/A ()	READY FOR REVIEW	
Clear Order	Build Order By: 💽 Cookies 🔵 Girl			Measure By: 💿 Cases 🚫 Packages
Cookie Share	\$0.00		Cases: 0	~
Adventurefuls	\$240.00		Cases: 5	^
Booth	\$240.00		Cases 5	
Total	\$240.00	Ca	35e6: 5	
Toast-Yay	\$0.00		Cases: 0	~
Lemonades	\$0.00		Cases: 0	~
Shortbread	\$0.00		Cases: 0	~
Thin Mints	\$0.00		Cases: 0	~
Peanut Butter Patties	\$0.00		Cases: 0	~
Caramel deLites	\$0.00		Cases: 0	~
Peanut Butter Sandwich	\$0.00		Cases: 0	~
Total	\$240.00		5	
TOTAL ORDER VALUE: \$240.00			2.5	
	Order Notes Type here (250 Characters Max)]	
	READY FOR REVIEW			

Enter in full cases (you do not have a choice)

Put notes int the order notes - for future reference

Save – hold on submitting, in case you need to adjust – we will submit if needed.

Choosing a Delivery Date and Time

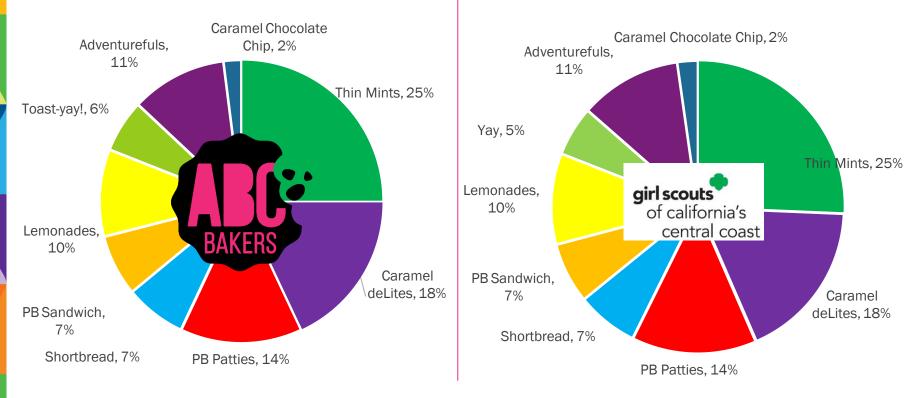
							elect Delivery Station
		ppointment	3. Make An A		2. Pick A Date		1. Choose a Location
			Time of Day	Fri, Oct 27	Thu, Oct 26		Map Satellite
ning 11PM	SPM S		Morning 6 AM - 12 PM Hour		Bona 20 Willia Willia Autor		Hull Pizz
B PM	2 PM	1 PM	12 PM 4 PM Appointment		error	SOUTH 2017 Google Terms of Use Report a map	Google Map data 3 BBB Delivery Station, 67890 Midlothian, VA, 23112
time.)4:30	ur order size. Pick a 04:20	to accommodate you 04:10 04:50	You'll need 10 minutes 04:00 04:40		-		
ti		04:10	12 PM 4 PM Appointment You'll need 10 minutes 04:00		+ ell.	SOUTH 22077 Google Teims of Use Report a map	Google Map data 0 BBB Delivery Station, 67890

Save

Delivery Appointment Details		
Please save any changes you made to your order before editing your delivery location.		
The second secon	Appointment	Details
X 🔪 X X X 1 🔍 - 🔿 / / 👘 👘 💷	Friday October 27, 2017	Troop Number: 123
ACGUIR Provail A HOSPITAL	4:00 PM - 4:10 PM	Lane Number: 1
Minghty Wagned	BBB Delivery Station	Total Packages 780
Google Map data 02017 Google Terms of Use Report a map error	67890 Delivery Ave Midlothian, VA 23112	Total Value: \$3,120.00
	Edit Delivery Location	

- Some areas (Ventura County) will have more than one location to choose from, choose what is best for your troop, we cannot move orders once placed.
- Most locations will have the time scheduler turned on, make sure to choose a pickup time.

2025 Cookie Program Mix



2024 ABC Council Cookie Mix

2024 GSCCC Cookie Mix



INITIAL ORDER – COOKIE DISTRIBUTION



Initial Order - This is the first order your Troop will place in Smart Cookie. Troops need to have their initial order into the Smart Cookies system by <u>January 12, 2025</u>. This inventory will be delivered for pick-up on January 29 – February 1. Orders are placed in full cases of the same cookie variety. The initial order may be rounded up to include cookies for future booth sales. However, NO cookies may be returned.

Troops should hold a meeting with their families to go over last years total cookie sale and set a troop goal down to the individual girl level. New troops can request an average to work with, based on age level trends. Initial order PGA quantities will be used to determine early Troop rewards.

Arrival Time

Please arrive at your delivery site as close to your assigned time as possible. Allow at least 30 minutes onsite to complete your pick-up. This process is quick and will run smoothly if everyone is on time and ready to load. In case of bad weather, an alternative location or time may need to be made.

Your Service Unit Chair will let you know the process for your area's pick-up.

You will be responsible for picking up your entire "initial "order. With this in mind, you will need to determine how many vehicles to bring. Make sure your vehicle is empty and ready to load, Have your largest vehicle enter the loading area.



Ŭ	our empty vehicles.
Car Type	# of Case
Compact Car	23
Mid-Sized Car	35
SUV	60
Mini Van	75

100

Pick-Up Truck

Use this guide to determine how many a

Note: Troops again this year with 400 or more cases orders can request individual deliveries to a residence (not on 2/1)

Cookie Cupboards



COOKIE CUPBOARDS

Council Cupboards	Volunteer/SU Cupboards	Council Cookie Jars
These locations are secured and staff by GSCCC in store fronts, trailers and storage facilities around the council.	These cupboards are hosted by volunteers in their homes, garages or storage units around the council.	These locations are secured and staff by GSCCC in store fronts, trailers and storage facilities around the council.
Cupboard hours will be posted	Volunteers serve as cupboard managers.	Cupboard hours will be posted.
weekly.	Cupboard hours will be posted weekly based on volunteer availability	· · ·

Cupboard Inventory

Council Cupboards will be stocked beginning the week of February 3, 2025

Planned orders

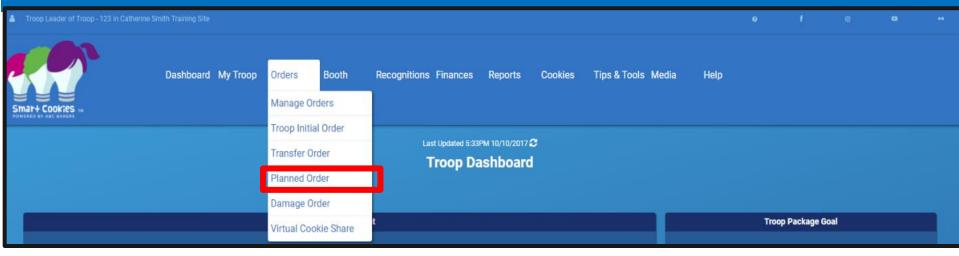
- A planned order must be placed in the SMART COOKIES system by **Sunday at 11:30 pm** each week
- Cupboard managers will select and post available cupboard times.
- · Cupboards will fill all planned orders first
- First Come First Served orders will be at the cupboard discretion based on availability after planned orders are filled

Exchanges

Exchanges will be made for damaged packages for the same variety

Note: we will add an exchange week

ORDERS - PLANNED, TRANSFERS & EXCHANGES



Planned Orders A planned order must be placed in the Smart Cookies system by <u>Sunday at 11:30 pm each week</u> when a Troop wants additional cases of cookies for pick up the following week. This allows the cupboards to be sufficiently stocked.	Transfers Transfers in Smart Cookies is the method which records the transfer of cookies from cupboards to troops and troop to girls. These transfers influence the total of each girl's sales and her rewards.
Cupboard managers will select and post available cupboard times. Please remember this is a request for additional cookies. In some cases, the quantity or variety may not be available, however, you can reach out to Troops in your service area and do a Troop-to-Troop transfer if needed.	Transfers of cookies between troops is permitted. The transferring troop must be the ones to enter the transfer in Smart Cookies. A receipt must be completed and signed by both troops. Troops may not transfer cookies back to cupboards, as all cookies taken are the property and financial responsibility of the troop.
If you need an unplanned order, please contact your cupboard manager via email to see if there will be additional cookies available on a first-come-first served basis (FCFS) after planned orders have been filled. You can also contact the council office to see if any surrounding cupboards have any additional cookies available.	Exchanges You may exchange un-opened, full cases beginning February 12 – 16 You must enter a planned order for the exchange and place what you are exchanging with-in the notes. After February 18, exchanges will be from March 10 16, no guarantees. Look to do troop to troop transfers.

Please note:

- Planned orders will always take priority over drop-ins, and unplanned orders.
- Planned orders not picked up on the requested date are subject to be removed from the planned order system.
- Contact your cupboard manager if there will be a delay in your requested pick-up day and time.

GIRL SCOUT COOKIE BOOTHS



COOKIE BOOTHS – WHO DOES WHAT

COUNCIL	SERVICE UNIT	TROOPS	GIRLS
Uploads booth location from 2025 into SMART COOKIES	With Council Secures all booth location within their Service unit with booth agreements	Enters FCFS booth selections and chooses up to 2 booths each dates (if wanted)	Attend booth selection as scheduled
Confirms National Booth Locations	Provides council with troop who received priority booth locations	Requests Troop secured booth in booth portion of	Come dressed in appropriate Girl Scout attire
Secures with Service Unit all booth locations with booth	by January 3, 2025	SMART COOKIES	Follow all rules that booth location has
agreements	Confirms with council representative all troop secured	Provides all necessary items, cookies, money, displays, etc.	Has Fun!
Activates FCFS booth selections	booth requests		
Approves all Troop secured booth requests.			

Booths will be secured with guidelines, by the Council or a SU Team Member. All booths must be in SMART COOKIES.

National Partners

Walmart/Sam's Club - secured only by council

Joann

Places to contact - Car Washes, Home Improvement locations

Booth Assets - In Cookie Central

- What if? Booth Scenarios
- Booth Inventory Sheet fillable
- Booth Posters
- Booth Essentials

FIRST COME FIRST SERVED BOOTHS

First Come First Served (FCFS) Booth selection is our process to allow troops to select booths within their Service Units.

The process is within SMART COOKIES.

- Dates are currently: January 3,4,5 before initial orders are due starting a 7 pm.
- Troop may select two available booths per round.
- FCFS Booth opportunities with then continue after from January 6 February 14 within Service Unit boundaries.
- Beginning February 15 any open booths will be released and available for all troops.

How do this?

From your dashboard – booths – schedule booth

Available booth locations and times will appear on a calendar

Select and Save.

If your SU is doing internal booth selections, these need to be completed before the first round of FCFS booth selections, or **you need** to notify your troops that their area will not go live for selection until after your chosen date.

FIRST COME FIRST SERVED BOOTHS



View All

Dashboard My Troop Orders

Booth I

Rewards Finances Reports

Cookies Safety and Training Resources Help

View All

When the FCFS Booth selection opens – you will go to your dashboard and choose "Booth" – Schedule Booths. From their the below will appear, with the ability to choose available booths. On the bottom, will keep track of your booths. To view them once selected – Booth – My reservations.

Schedule Booths Booth Locations					
SERVICE UNIT 990 Council TROOP 77635					
	Troop: 77635 Name: Michele Lofte Phone	e: (unavailable) Email: milofte⊚girlscoutsccc.org			
Search Q DATEY	TIME₩	ZIPCODE✔			
This will populate with a calendar This will populate with available locations					
	· · · · · · · · · · · · · · · · · · ·	O Troop Secured	Council Reservations		
Premium 		0 Approved	0 Premium 0 Nos-premium		

Denied

View All

View All

TROOP SECURED BOOTH



Dashboard My Troop Orders Booth

Rewards Finances Reports Cookies Safety and Training Resources Help

The process to secure a "troop secured in person booth" and "troop secured virtual pick-up booth are the same"

From your Troop Dashboard – select booth, then Troop Secured.

If you check this "is this a Virtual Pick-up Booth" the location will not appear on the cookie locator, this will be exclusive to your customers that purchase from the link.

You can however, coordinate this location for any girl delivery – curb side pickups.

If you don't click the link – then this requests is for a physical troop booth and will appear on the cookie locator – these are all approved by council.

Booth Information	Add Appointment Tim	ne 🗙	Appointment Times
Address	1. Pick # Date	2. Pick your appointment time Dant time AM PM PM	
Store Name GSCCC	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 <mark>1</mark> 5	02:00 V End time AM O PM	
Location Information (Optional) Council Office	17 18 19 29 21 22 23 24 25 28 27 28 29 30 31	03.30 ¥	
Is this a Virtual Pick up Booth?	Save Ge to Troop Reservations	Save	183
10550 Merritt Street			
Suite/Apt. # City Castroville			156
State Zip Code 95012	2		Castroville

Recognitions and Troop Proceeds



HOW CAN TROOP'S USE THEIR PROCEEDS?

- Annual Membership Dues
- Program Activities
- Girl Scout Events
- Uniforms
- Troop meeting Supplies
- "Take Action" Projects
- Girl Scout Travel



Troops earn \$1.05 and \$1.10 per box

Any additional money earning activities must be approved by council. See Money Earning Guidelines on our website – www.girlscoutsccc.org

Rewards vs Proceeds

Girls earned rewards.... Can be.... Apparel and toys Patches Electronics GSCCC Program Credits GSUSA online coupons Organized events Organized programs Cannot be... Cash Gift Cards Used for family members, unless they are a necessary chaperone

How much does my troop earn in troop proceeds? Troop with rewards - \$1.05 per box Troop without rewards \$1.10 per box

FROM GSUSA....

Troop proceeds can be used for the purposes of Girl Scouting in many ways that tie back to the Girl Scout program which includes implementing the three program processes: girl-led, learning by doing, and cooperative learning and which result in the achievement of the 5 Girl Scout Outcomes. Examples could include; outdoor adventures, community service and take action projects, highest awards (where applicable), Girl Scout troop meeting supplies, troop trips, and other girl-led Girl Scout troop activities. The possibilities are limitless!

However, using troop proceeds to purchase memberships in or uniforms for another organization is not using such funds for the purposes of Girl Scouting. We encourage all councils to remind their volunteers of this policy in order to protect the all-girl environment and to avoid diversion of Girl Scout assets. Cannot be used for:

Funding cost of family members who are not required chaperones

To reimburse girls for experiences and travel

We earned bonus, why do my proceeds not change?

We credit your troops SMART COOKIES account, basically we make a payment to your account using council funds. This reduces your financial liability to council; it will not change your troop proceed amount earned..



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Individual Girl Rewards

Troop who opt-into Rewards

- Girl rewards are cumulative
- If there is a choice at a level, someone needs to make a choice, anyone, if not, we will, and it will not be a wearable item.
- Troops need to create and complete, by the end of the sale, a main recognition reward order.

Troops who opt-out of Rewards

- If the Troop has opted out of rewards, and the girls want the 2025 Membership and Theme patch, at least 50 packages needs to be allocated to trigger the patch to be ordered.
- Troops need to create and complete, by the end of the sale, a main recognition reward order (remember girls still earn patches and 750+ level rewards, even when you opt-out.

Troop Rewards – Initial and End of Sale

All troops must create an initial order and troop reward plan. Troops who reach the levels noted will receive those rewards.

2025 Cookie Program - Sibling Rewards

The GSCCC sibling reward is for those families that have one or more Girl Scouts **selling** cookies. The reward earned will be determined by the total number of cookies sold between **all** siblings who have sold cookies during the 2025 Cookie program.

- Sibling rewards are not cumulative.
- Each sibling will only receive one additional reward.
- To qualify, all sibling must have sales allocated to them (at least 24 package)
- The sibling form must be completed, this is the only way we know.

Here is how it works.

50 – 500 rewards: For siblings, two, three, four, etc. that sell collectively 50 – 500 packages of cookies, that means, we add up all sales for all siblings, no matter how many there are, and if their total lands between 50 – 500 packages, each selling sibling will receive that **one** additional reward.

Super Selling Siblings

650+ - Please review the requirements noted under the rewards on the reward insert page. These rewards are not determined the same as the 50 – 500 level rewards. Several of these rewards are not eligible as a sibling reward.

Please note, we are the only council in the country who does this reward. This is done behind the scenes, and the information cannot be found in SMART COOKIES. Any information about this reward will come directly from council.

Tip: Have parents, troop leaders, you, someone, anyone, go onto the Cookie+ resource page and complete the Sibling Reward form.

This link is the only way to track siblings. It does not matter if one or more person completes this form.

We honor this reward if one of the siblings is in a opt out Troop, however the needed number of cookies sold process still applies for sibling rewards.

Please complete the form no later than March 16, 2025.

Money Matters



HOW THE MONEY WORKS

In Person Cookies

What Girls Do:

Girl have cookies in hand and are selling to customers (door to door, workplace, etc.)

What You Do in SMART COOKIES:

These cookies need to be allocated to the girls (troop to girl transfer in SMART COOKIES)

How the money works:

If cash or check you need to post to the girl, using the finances tab then - girl transactions.

If using the Digital Cookie credit card app or their QR code, which is also connected to the APP. The system credits both the girl and the troop for the sale.

What Girls Do:

Girl have cookies in hand and are delivering cookies that they have sold in advance using their social media app or sending emails.

Girl Delivery

Pre-Paid Cookies

What You Do in SMART COOKIES:

These cookies need to be allocated to the girls (troop to girl transfer in SMART COOKIES)

How the money works:

The payment for these cookies is added at the time of the sale to both the troop and girl's account.

Direct Ship Cookies

Care to Share Cookies

What Girls Do:

Girl send out their links to their customers, customers order and pay online.

What You Do in SMART COOKIES:

You do nothing here. The cookies and payment are both added to the troop and girls.

How the money works:

Both the troop and Girl Scout are credited for the payment.

What Girls Do:

Girl offer the opportunity for a customer to "donate" a box of cookies to our Care to Share program. The customer gives the girl/troop funds but receive no cookies.

What You Do in SMART COOKIES:

These cookies need to be allocated to the girls via virtual cookies share. The only exception is direct ship, these are added automatically to the girl.

How the money works:

If paid via direct ship or girl delivery-prepaid, these funds are added to both the girls and the troop. If paid from cash or check, these funds will need to be added to the girl's account.

Any box of cookies you give a girl – you need money, somehow, to your troop.

2

MONEY MATTTERS – FAQ's

Q: What if my troop does not have funds for the ACH?

A: You must contact us at info@girlscoutsccc.org - 3 business days before the ACH date.

- Q: Can we use Venmo or Zelle, Cheddar Up,etc?
- A: Yes, but it the troops responsibility to keep track.
- Q: What do you recommend for collecting funds from girls/caregivers?
- A: Create a weekly "drop off day" Money Mondays...this could also be a day for transfers

from girl Venmo, etc to the troop. Again, this is the troops responsibility to keep track.

Q: What do you recommend to keep track of girl payments?

A: In SMART COOKIES, use the finance tab and post any funds girls give to you.

Q: Is there a report to keep track of what girls owe to the troop

A: Yes, use the girl balance summary report. This info is also on your dashboard – scroll down to Girl Financial Responsibilities.

A Mimicking Troop Le	eader of Troop - 77635 in California's Central Coast.				Ø	f	Ø	۵	••
Smart Cookies	Dashboard My Troop Orders Booth	Rewards Finances Reports Cookies Financial Transactions	Safety and Training Resources Help						
Manage Finan	ncial Transactions								
Troop Transactions	s Girl Transactions								
Drag a column header here to group by that column			Add Girl Transaction						
Transaction # 🔻	District	Service Unit	Girl*	Туре*		Payment Met	athod*		
Q	۹	۹	Daisy Scout	Payment	•	Cash			•
0000001	No Specified District	990 Council	Transaction Date*	Amount*		Reference			
Remembers all sales paid online are automatic to both the troop and girls.			12/23/2021						

CARE TO SHARE 2025

Send your favorite to our first responders and to troops overseas

Operation Gratitude and

our Local

Hometown

Heroes

- Gives customers an option to support Girl Scouts without taking possession of cookies
- Helps girls think creatively in order to give back to their communities
- Helps girls reach goals
- Councils handle the distribution
- Available through online sales

Digital Cookie Shipping Fees

Potential Shipping Promotion Dates and Promotion - TBD

Digital Cookie Shipping Fees

Package Bracket	Digital Cookie 2023-2024 Consumer Charged Flat Fee
4-8	\$12.99 (tier A)
9-12	\$14.99 (tier B)

For orders of 13 packages or more shipping is calculated as follows: 13 packages of cookies: tier B (12 packages) + tier A (1 more package) = \$27.98 25 packages of cookies: tier B x 2 (24 packages) + tier A (1 more package) = \$42.97

\$5.00 surcharge to orders shipping to Hawaii, Alaska, Puerto Rico, APO/FPO/DPO, Guam and US Virgin Islands

- Don't make the decision for your customers, the answer is always no unless you ask.
- Customers want the cookies and are willing to pay shipping
- They have the option to not purchase shipped and still donate-that is more sales than not asking

Smart Cookies and DC25 Cloud

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310 300

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What is Digital Cookie?

The Digital Cookie online platform is for Girl Scouts, their family, Troops and Girl Scout customers. Girl Scouts can create their own sites and share their Troop goals with their customers. Troops can manage sales for their troop specific online sales as well as supporting Girl Scouts and their families.



What is SMART COOKIES?

SMART COOKIES is ABC Bakers platform which provides easy access to Girl Scout cookie orders, inventory management, booth and distribution logistics as well as training for adults at all levels; council, service units and troop volunteers. It is also used for all financial transaction.



Who Uses Digital Cookie?

Girl Scout's use Digital Cookie to supercharge their cookie business! **Girl Scouts** create their own sites and send marketing emails to customers.

Girl Scouts and caregivers can manage their online sales, inventory, and financials using Digital Cookie.

Girl Scouts take orders and track purchases (**Customers** purchase cookies).

Troop Cookie Managers use it to set up and manage sales for their troop specific online sales site.

Troop Cookie Managers support Girl Scouts and families with visibility to their online activities.

SU Volunteers can monitor their SU's digital sales and run reports.

Councils set the structure of their online sale as well as support and manage Girl Scout members and troop access.

Register for Digital Cookie®

Dear Michele,

Thank you for everything you do to support the Girl Scout Cookie Program and the success of Girl Scout entrepreneurs.

Ready to help make a huge impact on your troop's cookie sales this year? We thought so! Sign up for Digital Cookie[®] today!

Supporting your troop's online sales is easier than ever. With the Digital Cookie platform, you can view troop participation, follow sales progress, and access tips and FAQs. Plus, you'll help your troop learn essential life skills and reach their goals as they participate in the largest girl-led entrepreneurial program in the world!

Whether you are new to Digital Cookie or returning, you will need to register each season.

When you set up your troop's cookie site, your troop cookie link will be available when the National Cookie Finder is active.

Your Digital Cookie dashboard includes data on the progress of your Girl Scout's cookie sales and full metrics for your troop's cookie link sales.

If you're also a parent/caregiver, you won't see your parent/caregiver role listed until access to the Digital Cookie platform has opened.

Need help registering? Access our help portal

Register for Digital Cookie today and get started.

REGISTER NOW



Step 1-Register

Sender: "Girl Scout Cookies" email@email.girlscouts.org December 15, 2024 - Registration email (ongoing) January 17, 2025 - Parent Registration email

Subject: It's time to register your Girl Scout for Digital Cookie!

girl scouts



Register for Digital Cookie®

Dear Emily,

Another awesome Girl Scout Cookle season is on the horizon!

It's time for you to help Ayls have the best cookie season yet by adding the Digital Cookie* platform to her selling tools.

Register to use Digital Cookie today and help your Girl Scout create her very own cookie selling website. Registration is required for participation.

The Digital Cookie platform was created to help your Girl Scout increase her sales and reach her goals. Adding this digital sales tool will help your Girl Scout reach customers near and far—making it easier to sell more cookies.

Are you ready to help her meet her goals and take her cookie business to the next level this season? Get started today.

REGISTER NOW

Click: "Register Now"

Need help registering? Access our help portal.

Thank you,

Girl Scout Cookie Program Girl Scouts Heart of Pennsylvania

Create Password/Login with password

Create	Your Digital Cookie Pass	sword
	ou create your password, a confirmation email will be	
Pa	assword	
nu	esswords must be 8-16 characters, include 1 umber, capital letter and lowercase letter, with otional special characters !, #, \$.	
cc	onfirm Password	
	Submit	
girl scouts		
		\\ \\ mh/2//
	Log in to Digital Cookie	
	Email	
	Password	
	Log in	
	Forgot password Need help to log in	

Digital Cookie – Mobile App 🖸 iTunes

Girl Scouts and troops volunteer can use the Digital Cookie Mobile App to process and review orders placed through the Girl Scout's individual site as well as the troop site.

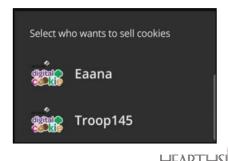
User will start by downloading the Digital Cookie Mobile App from the iTunes or Google Play stored. The app is free and can be bound by searching for "Digital Cookie Mobile App." User should download a new versuio9sn of the app every year.

The same email and password used to access Digital Cookie is the same to log into the mobile app. Note: The app will only work if the Girl Scout/Troop's Digital Cookie website is set-up and approved, and the council mobile app access date has started.

- youremail@do	smain.com	_
password		0
orgot my passwe	o logged in for 12 hrs and Set up your at	COUPE
lorgot my passwo	- Example and	
lorgot my pasawe	erd Set up your at	



Once a user is logged into the app they see the different accounts available. The user will select which account they want to use. The Girl Scout View is used to take sales on behalf of specific Girl Scouts. The Troop view is used to take sales on behalf of the troop and not an individual, for example at a troop booth.

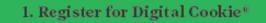




Become a true cookie boss in four easy steps!

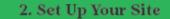
Digital Cookie®

This cookie season, superpower your sale by adding Digital Cookie® to your toolkit.



	Digital Cookle Password
When you create you	r password, is confirmation email will be sent.
Rassword	
	Processed must be 8-16 characters, helping (sumbler lispeticienes) and branches other, with spitore ispecial characters (4, or 8)
Confirm password	
	SLEWIT

Look for the Digital Cookie® registration email in your inbox to register. If you can't find it, contact your council.





Take a few minutes to set your sales goal, share your cookie story, and upload a fun picture or video. Then publish and go!

Use the Digital Cookie® app to sell cookies wherever you go!

The app makes it easy for you to take payment from customers purchasing cookies.



3. Invite Customers

Use the email in Digital Cookie® to reach out to customers. Ask them to visit your site, purchase, and share your site. Also, post your site on social media.



Use your Digital Cookie® platform to track sales and inventory and check progress towards your goal.

The Get Scotte name and mark, and all amorbide trademarks, including but not limited to Get Scott Cookie, Frogram, Thin Minta, Trainin, Ugital Cookie# and the Trainil design and mark are owned by Get Scott Cookie.

New Cookie Order

Step 3: Select how the customer would like to pay

REVIEW ORDER ()	\$20.00
1 Girl Scout S'mores® 2 Lemon-Ups® 1 Toffee-tastic®	\$5.00 \$10.00 \$5.00
SUBTOTAL Give cookies to customer now Not sold at a booth	\$20.00 FREE
TOTAL	\$20.00
Do not use public wi-fi to send y Do not hand your mobile device to t	
CHOOSE A WAY TO PAY:	
 Credit Card PayPal 	
🔿 💟 Venmo	
All sales are final.	
PLACE ORDER	



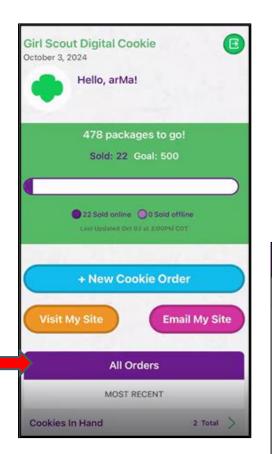
New Cookie Order

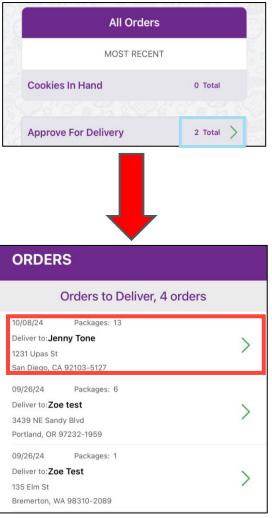
Step 3: Select how the customer would like to pay

Contact details are now optional. Girl Scouts should still ask if the customer would like an email confirmation.

\$20.00 **REVIEW ORDER** () \$20.00 **REVIEW ORDER** () \$5.00 1 Girl Scout S'mores® 2 Lemon-Ups® \$10.00 Card Number 1 Toffee-tastic® \$5.00 Scan Card SUBTOTAL \$20.00 CVV or 3CSC Give cookies to customer now FREE Not sold at a booth Use the Scan Card **Expiration Date** Month Year TOTAL \$20.00 feature instead of Mindy Guevara typing all the Name on credit card and contact details: **Edit Order** Manager, Digital Cookie numbers. Production Support Tip: Have good First Name (optional) lighting and double-Do not use public wi-fi to send your order. check the numbers Do not hand your mobile device to the customer. Last Name (optional) before placing the CHOOSE A WAY TO PAY: Position your card in the frame so the card number order. is visible Billing Email (optional) 🔿 🖻 Credit Card PayPal ZIP (optional) Venmo All sales are final. All sales are final. **PLACE ORDER**

All Orders





	All orders for
ORDER DETAILS	n-person delivery must be approved,
Approve For Delive	even if placed through the
ORDER DATE 10/8/2024 08:04 PM CST	pobile app #0 975
DELIVER TO:	
Jenny Tone	Y
1231 Upas St	
San Diego, CA 92103-5127	
619-867-5309	
ORDER STATUS Needs Approval	
DAYS LEFT TO APPROVE: 4	
IF NOT APPROVED: Cancel Order	
Before approving the order, check: * The delivery address. * Your cookie inventory	
When you approve the order for delivery, the custo card will be charged.	mer's credit
Approve Order	
Decline Order	
Cookies Selected	
Thin Mints®, 4 packages	
Peanut Butter Patties®, 3 packages	
Peanut Butter Sandwich, 6 packages	
ORDER SUMMARY	

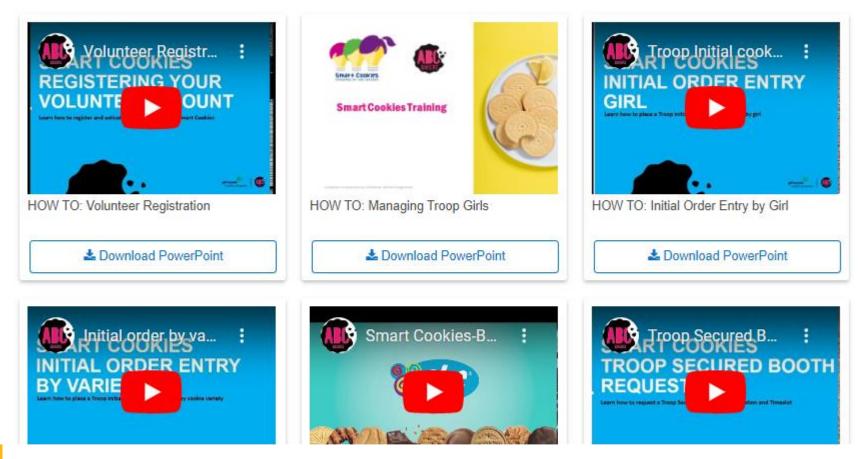
Volunteer Training in Smart Cookies Help Tab

Safety and Training

Smart Cookies Training

Smart Cookies Training

Learn how to use Smart Cookies to build your cookie business, track goals, and connect with customers.





The Girl Scout Cookie Program...is the Girl Scout Entrepreneurship Program





Entrepreneurship Progression

Progression allows girls to gain new skills, build their confidence, and develop an entrepreneurial mindset over time. As they engage in the Girl Scout Cookie Program and beyond, girls learn five valuable skills that will serve them for the rest of their lives. As you work with girls, acknowledge their skill development and encourage them to challenge themselves further. Eventually, they'll be ready to translate their skills into true entrepreneurship or bring an entrepreneurial mindset to whatever path they choose.

Five skills learned from the cookie program:

- Goal setting
- Decision making
- Money management
- People skills
- Business ethics

Decision Maker

Money Manager

Learn monev basics.

Talk with your fellow troop members about different forms of moneycoins, paper bills, checks, and credit-and practice counting it.

Learn how much Girl Scout Cookies cost in your area.

Make plans for the coming Girl Scout year and set a budget.

Talk about wants versus needs.

Talk about how the troop can earn money through cookie program participation.

Look into your troop's proceeds from previous years to help you budget.

as a troop and individually. Talk with troop members about how you can work together to reach

Set sales goals

Goal Setter

your troop's goal. Discuss different ways to sell cookies and set a goal for

which ones you'll try. Brainstorm how you could use your cookie earnings to

help others in your community.

Consumer Expert

Think "cookie customers."

Talk with troop members about why people may or may not choose to buy Girl Scout Cookies, and brainstorm ways to engage them.

Come up with ideas for the perfect customer pitch.

Practice explaining how your cookie earnings will be spent.

Brainstorm ways to thank your customers.



Use technology to

grow the business.

Set a specific goal for

Make a video for your

your digital sales.

friends and family

network promoting

online cookie sales

pitch; encourage the

gifting of cookies to

Use your support

network of friends

and family to safely

promote your digital

using your sales

boost sales.

storefront

Connect with local business leaders for ideas about how to grow your Girl Scout Cookie business.

Talk to friends and family about how they can help you expand your network.

Ask your customers to safely refer you to new customers.

> Follow up with past customers and tell them how you plan to use this year's cookie earnings, to inspire them to increase their purchase.

Innovator

Take it beyond Girl Scout Cookies.

On your own or with your troop, think about a product or service you'd like to improve and brainstorm ways to make it happen.

Come up with several ideas, then narrow to the best!

Be prepared to go back to the drawing board-maybe more than once!

Get feedback from potential consumers and improve your idea based on what they say.

entrepreneurs in beyond.

level. Create and document a mission statement and business plan for

Entrepreneur

Take your business

idea to the next

your product/service idea.

Identify your customer base, competition, and potential obstacles.

Practice sharing your business idea with your troop.

Research how businesses are financed and think about how you could finance yours.

Feel confident about vour business idea's potential? Take action!

Research social your community and

How to adopt an entrepreneurial mindset:

- Be curious.
- Embrace challenge.
- Take initiative.
- Collaborate with others.
- Take creative risks.
- See failing as learning.
- Adapt to change.

Entrepreneurship Badges & Pins

girl scouts

When you sell Girl Scout Cookies, you practice-goal setting, decision making, money management, people skills, and business ethics—as you learn to think like an entrepreneur. You can earn badges and pins each year you run your own Girl Scout Cookie business. Then explore your own business idea by earning an Entrepreneur badge.



Visit Our Website! www.girlscoutsccc.org

Check out activity calendar!

We have fun patch activities and badge workshops going on every weekend!

Cookie Rallies

January 11 – Cal Lutheran January 12 - SLO January 18 – Santa Barbara January 19 - Oxnard January 25 – Castroville



Join us for some fun cookie related activities, like money management, business ethics, people skills and decision making. Many of our booths are hosted by older Girl Scouts cookie pros. Give aways and fun!

Is your SU hosting an event, let us know we can help promote!@



COOKIE GO DAY IS FEBRUARY 1!

ABSOLUTELY NO IN PERSON SELLING PRIOR TO February 1, 2025



ONLINE - HOW TO

Pre-GO Day - Advertising – NOW!

 Girls may advertise they will be participating in the 2025 Girl Scout Cookie Program beginning January 17 – YES!

Pre- GO Day - Selling – January 17 - 31

 Girls may actively sell via their Digital Cookie accounts by sending emails and using their unique URL's for direct ship, girl delivery (pre-paid) and care to share (online paid) only. There should be no pre-order, order card taking at this time.

Internet – where to – where not

- You may advertise that your Girl Scout is participating in the Girl Scout Cookie Program on social media accounts but cannot complete the transaction through the internet (except through Digital Cookie)
- Facebook, Instagram, Snapchat, Twitter YES! (to people they know)
- Digital Cookies, YES!
 - Allows girl to email potential customers through a secure website and take their orders for shipment
- Craigslist, Next Door, eBay, Mommy Blogs, Amazon, NO!

HOW GIRL PARTICIPATE – IN PERSON

Door-to-Door (aka Walkabouts)

Only in residential areas and community parks, local ordinances permitting

- No stationary booths must always be walking
- Only during daylight hours
- Girls may do walkabouts in any neighborhood within GSCCC boundaries
- Adults must always accompany girls
- Use door hangers and business cards! (Found at www.girlscoutsccc.org)

"Lemonade" Stands

- Only in residential areas
- Only where the girl or a close relative (parent, grandparent, aunt/uncle) lives
- Stationary location in front of residence not on sidewalk, street corner, parking lot, etc.
- Adult must always be present

Workplace sales

With management permission, girls may walk around a workplace and sell to employees (not business patrons.)

- Displays must include a message from the Girl Scout. Keep her involved.
- Cookies cannot be visible in any way or sold to customers of the business.

Telephone Sales

Girls should review their last year's order cards and contact reliable customers



GSUSA ONLINE GUIDEANCE

Online Marketing

Girls may use the internet to share their cookie program sales links, stories, and learnings with the following guidelines.

- The Girl Scout Cookie Program is a program, led by Girl Scouts; online marketing and sales efforts should always be led by the Girl Scout while also being supervised by parents/guardians.
- Before conducting any online marketing, girls and parents/guardians must review the <u>Digital Marketing</u> <u>Tips for Cookie Entrepreneurs and Families and</u> read and adhere to the Digital Cookie terms and conditions, the <u>Internet Safety Pledge</u>, <u>Safety Activity Checkpoints for Computer and Internet Use</u> and the <u>Supplemental Safety Tips for Online Marketing</u>.
- Sales links should never be posted to online resale sites (eBay, Facebook Marketplace, Facebook Swap, etc) Be aware that posts on sites containing the use of a dollar sign (\$) may automatically post to the selling side of the site. To prevent this, the posting party, that's the Girl Scout/Adult must disable the automated function.
- Social media ads should not be purchased or donated to promote sales links.
- Girls should remove their last names when using social media sites to protect their identity.
 - Why? If choosing to share the link publicly, parents/guardians and girls should be aware that the link can then be forwarded, allowing customers the girl does not know to place orders for girl-delivery.
- GSUSA reserves the right to remove or disable the link for any reason, including the violation of guidance, inventory fulfillment issues, safety issues, or if the sales and marketing activity goes viral and otherwise creates unanticipated disruption.

What does this all mean? Girl Scouts may advertise their Cookie Program anywhere that is not in direct conflict of the above guidance. We, the council will not get involved unless it is a direct violation.

The 2025 Cookie Program Theme



Let's create some Girl Scout Cookie *panda-monium* this year! The Girl Scout Cookie sale has endless possibilities for Girl Scouts to continue building on the five skills, so let's embrace it together and make 2025 one to remember!



Our digital toolkits and online resources are easy to access

Volunteers

- Theme clip art, certificates, etc.
- Selling safely video and tips
- Cookie information & calculators
- Activity tips and how-to's
- Standard forms
- Rally Guide

Girls & families

- Booth sale poster
- Girl videos
- Activity tips & how-to's
- Social media kit

Spanish language materials

- Order card
- Recognition insert
- Logo, theme assets



We offer virtual training and powerful online tools for cookie volunteers....wait what?









SMART COOKIES ONLINE TRAINING VOLUNTEER PAGE

facebook

ABC CHANNEL

YouTube

00

ABC IMAGE LIBRARY

flickr

DIGITAL

GUIDES & Council resources available





ABC's Help Desk for Volunteers

ABC staffs a technical support team Volunteers. If you need assistance with Smart Cookies, reach out! Agents are available anytime to assist and are trained on your Council's Cookie Program.





Need help using the Smart Cookies platform?

Call us at 855-444-6682 or email us at ABCSmartCookieTechSupport@hearthsidefoods.com

Questions about our cookies?

Check out our Cookie FAQ's or email us your questions or concerns at ABC SmartCookieBakers@hearthsidefoods.com



NEXT STEPS – THINGS TO LOOK FOR

- 1. An email from SMART COOKIES on or before December 15, 2024.
- 2. Sign-up for one of our Cookie Rallies (Cadettes+ needed)
- 3. Weekly Cookie Grams updated weekly information about the program.
- 4. Date troop bank accounts will be uploaded into SMART COOKIES.
- 5. Information about Juliette's
- 6. Reminder that girls cannot be moved from troops after January 15, 2025.
- 7. An email from Digital Cookies to login and register on or around January 15, 2025.
- 8. Information about cupboard locations and dates of operation (also posted in Cookie Central)

NEED HELP – WHEN IN DOUBT

- 1. Contact info@girlscoutsccc.org
- 2. Login to one of our three a week cookie chats.
- 3. Check your GS Learn, we are adding components of the sale to you, as we go.
- 4. Email me, but please put your SU or Troop number in the email
- 5. Visit Cookie Central resources for volunteers

Cookie Program Central

