## 2024 <br> Girl Scout Cookie <br> Program



## We're Excited let's Get Started!

## Welcome and Introductions

- About the Baker - Hearthside ABC
- About the 2024 Cookie Program

Getting Started

- What's new
- Goals for 2024
- Cookie Bonus Opportunities

Volunteer Coordinator - Role

- Dates and Timelines
- Programs and Events

SMART COOKIES

- Getting started
- Cookie Initial Orders
- Cookie Distribution

Girl Participation

- From Digital to In Person


## Meet the Cookies

Do you follow lemonades on Facebook?

## WHO IS HEARTHSIDE-ABC?

## VISION

To be the world's most trusted partner in food


## MISSION

To lead our industry with manufacturing excellence to create food people love

OUR SHARED VALUES


Own safety together

Protect our team, our products and our
customers

## Drive

performance
Make today better than yesterday, continuously improve

## Deliver for our customers

Put passion into every product

## THIS DISTRIBUTION NETWORK INCREASES FLEXIBILITY AND REDUCES RISK



## We proudly bake America's Best Cookies

## 5 Core Classícs



CARAMEL DELITES


PEANUT BUTTER
SANDWICH


TREFOILS


## +4 More Crowd Pleasers



LEMONADES


6 varieties are made with vegan ingredients

## ABC Bakers' Cookie Features

- Kosher
- Zero trans fats
- No partially hydrogenated oils
- No high fructose corn syrup
- Halal certified
- Certified Sustainable Palm Oil/RSPO (exception is Gluten Free cookie)
- Recyclable cartons, trays (check locally)


## NO CHANGE IN COUNTS OR WEIGHTS IN OVER A DECADE

Complete nutritional info at abcbakers.com and abcsmartcookies.com

| Cookie Variety | Net Weight | Number of Cookies |
| :--- | :---: | :---: |
| Thin Mints | 9 oz | 32 |
| Caramel deLites | 7 oz | 15 |
| Peanut Butter Patties | 6.5 oz | 15 |
| Shortbread | 9 oz | 20 |
| Lemonades | 8.5 oz | 16 |
| Peanut Butter Sandwich | 8 oz | 20 |
| Toast-yay! | 8.5 oz | 16 |
| GF Caramel Chocolate Chip | $50 z$ | 12 |
| Adventurefuls | 6.5 oz | 15 |

## ABC innovation in Girl Scout Cookie Packaging

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## Council Goals.....

## 2024 GSCCC Council's Goals

girl scouts
of california's central coast

2024 GOAL - 108,350
Troop CasesSold


Average packages sold pergirl 315


2024 GOAL - 4,127


## SU TEAM GOALS

## \$. 01 per package sold in Service Unit

- For every packages ordered during the initial order.
SU will receive \$. 01
- 24 of 24 SU in 2023

\$. 01 per package sold in Service Unit
- SU increases its overall sale by $\mathbf{1 0 \%}$ over the 2023 Cookie Program
- Has a $82 \%$ girl participation rate

SU will receive \$. 01

- 8 of 24 SU in 2023


## \$. 01 per package sold in Service Unit

- SU increases its overall sale by $\mathbf{1 5 \%}$ over the 2023 Cookie Program
- Has a 87\% girl participation rate
- Has all troops with active Troop bank accounts

SU will receive \$. 01

- 3 of 24 SU in 2023

In the 2023 Cookie Program - Service Units received a total of $\$ 11,560.89$. An increase of \$3,000 from 2022.

## 2024 TROOP BONUS OPPORTUNITIES

- If your troop* has a PGA of 32 of nuts sold in Fall 2023.
- Your troop* will be credited in SMART COOKIES $\$ .05$ per box sold in 2024.
- For troops* with a PGA of 240 on their initial order (due Jan 7)
- Your troop* will be credited in SMART COOKIES $\$ .05$ per box on your initial order cookies (only)

32


Per every registered Girl Scout (PGA)

= \$.05 per package sold

*a troop is considered 3 or more girls and 2 registered leaders

## Troop Cookie Coordinators

## Troop Cookie Coordinators



- Login to SMART COOKIES and verify that all the girls in your troop are in SMART COOKIES.
- If not contact info@girlscoutsccc.org
- If someone on the roster and doesn't belong, contact us. 1/5/2024
- Make sure you or anyone you want added to SMART COOKIES has completed the Troop Coordinator Agreement form.
- Make sure you or whoever is supposed to be listed as the primary cookie person, is the primary person in SMART COOKIES.
- Make sure your troop has received a cookie packet for the 2024 Cookie Season.
- January 6 - make sure your troop has submitted their initial order, including their gluten free cookie request.
- Council will verify gluten free quantities. If your troop has ordered more than requested, we will decrease the order, this may affect your PGA.
- Forgot to request? Send me an email and we can check if we have extra Gluten Free on order. cookies@girlscoutsccc.org
*Please note that you will receive a link also from Digital Cookies to login, this may take a few days after you are approved in SMART COOKIES and your girls may not be visible, don't worry they will be. Please make sure your girls are correct in SMART COOKIES as that is what talks to Digital Cookie.


## 2024 COOKIE SEASON IMPORTANT DATES

| December 1, 2023 |
| :---: |
| SMART |
| COOKIES |
| Opens for |
| Volunteers |

February 1, 2024
Cupboards
Open

March 10, 2024

Cookie Sale Ends


February 2, 2024


March 22, 2024

Recognition orders due. Main/girl and Troop


February 7, 2024

ACH \#1
Draft
Date $20 \%$ of 10

March 26, 2024

March Final ACH \#3 Draft Balance Due


February 16-18, 2024

National
Cookie
Weekend

January 27, 2024

In Person
Cookie Sale Begins

February 28, 2024

ACH \#2 Draft Date
$30 \%$ - total of $50 \%$ to date

## girl scouts

of california's central coast

## Troop Information Packets



Get your packet from your SU Cookie Coordinator.


## SMART COOKIES - The Registration Email

If you are the designated SU or Troop Cookie Coordinator in MyGS, you will receive an email from noreply@smartcookies.com with a unique link to you to get started.
This link is not universal, it is specific to your email.
If you receive the link and you are not the Troop or SU primary Cookie Coordinator, please contact us at info@girlscoutsccc.org to send a link to the correct person.


Dear Girl Scout Volunteer,
Girl Scout Cookie season is starting soonl To help you get ready for a great cookie season please set up your account and register on the ABC Smart Cookies website, click the link below to get started:
http://uat abcsmartcookies.com/\#/registration?token=ce637114-d017-43eb-9e03-8719c267292e
By registering on ABC Smart Cookies website, you will be able to complete your profile, start managing your cookie sale and have access to all of the resources available on the ABC Smart Cookies website!

Thank you,
The ABC Smart Cookies Team

## TROOP DASHBOARD

Smart Cookies

Troop Information

a. If you want to opt out - you must select the drop down and choose the opt out option
3. Your Bank Account Info will be uploaded in January - please make sure it is correct
4. Make sure your Girl Scout level is correct, Daisy, Brownie...etc
5. You are the primary person, this means you will receive all email correspondence from SMART COOKIES, including any changes in cupboard hours. If someone else should receive these, please make yourself the secondary person and add them as the primary.

## SMART COOKIES - The Completion Email

Once complete you will be sent a final confirmation email welcoming you to SMART COOKIES with your username and password. This also gives you the link to SMART COOKIES to login.


## Troop Initial Orders

## Initial Orders - Council Recommendations

Things to consider first.....

1. Review your last years total sales

- If you are a new Troop, our council PGA (per girl average) is 305.

2. Review your Troop PGA Evaluate your Troops goals and needs for the Girl Scout year 2024

- Supplies, membership dues, uniforms, program registrations

Thing to consider next...

1. Traditionally $30-35 \%$ of Troop sales are from booth sales

- Is this consistent with your Troop?

2. Traditionally troops order 70-90 \% of their order at the initial order

- You can always transfer to other troops during the sale
- Only 70\% of troops put in initial orders


## Reminder -

- Direct Ship orders are not part of your inventory - these ship from the baker and are added to your girls' sales along with the payment
- You can always get more cookies through a cupboard or Troop to Troop transfers
- Council does not "take back" any cookies

Recommendation -

- Order what you are comfortable committing your Troop and girls to, you are financially responsible.
- initial orders should be enough to cover potential Girl Delivery, walkabout and booth sales for at least the first week on the sale.


## 2024 Cookie Program Mix



2023 ABC Council Cookie Mix


2023 GSCCC Cookie Mix

## SMART COOKIES - LOGIN abcsmartcookies.com

## w



ALSO VISIT
giflscoutcookies,org
girlscouts.org

APPS
Smart Cookies Mobile - App Store or Google Play
Booth Locator

GSUSA COOKIE FINDER APP


Troops can go to resources and tools. They should make sure to add a second person to the account and make sure the reward plan is correct. Girls and Troop Bank accounts will not be uploaded until January 2024

# TROOP INITIAL ORDERS <br> December 1, 2023 - January 7, 2024 



## Things to remember:

- Troop Goals
- Number of Registered Girls in the Troop
- Initial Order Reward PGA is 216 - GS Hat
- Troop with an Initial Order PGA of 240 will receive an additional $\$ .05$ per box of cookies. (Initial Order Cookies Only)
- Remember to add pre-requested Gluten order to the initial order
- You can add less, just not more - we will adjust troops who add more
- New Troops - Contact me at: cookies@girlscoutsccc.org

Troop is two registered background cleared adult leaders and three registered Girl Scouts.

## INITIAL ORDER - ENTERING THE ORDER


total order value s240.00

## Order Notes

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Enter in full cases (you do not have a choice) Put notes int the order notes - for future reference Save - hold on submitting, in case you need to adjust - we will submit if needed.

## Choosing a Delivery Date and Time



- Some areas (Ventura County) will have more than one location to choose from, choose what is best for your troop, we cannot move orders once placed.
- Most locations will have the time scheduler turned on, make sure to choose a pickup time.


## INITIAL ORDER - COOKIE DISTRIBUTION



Initial Order - This is the first order your Troop will place in Smart Cookie. Troops need to have their initial order into the Smart Cookies system by January 7, 2024. This inventory will be delivered for pick-up on January 25-27. Orders are placed in full cases of the same cookie variety. The initial order may be rounded up to include cookies for future booth sales. However, NO cookies may be returned.

Troops should hold a meeting with their families to go over last years total cookie sale and set a troop goal down to the individual girl level. New troops can request an average to work with, based on age level trends. Initial order PGA quantities will be used to determine early Troop rewards.

## Arrival Time

Please arrive at your delivery site as close to your assigned time as possible. Allow at least 30 minutes onsite to complete your pick-up. This process is quick and will run smoothly if everyone is on time and ready to load. In case of bad weather, an alternative location or time may need to be made.
Your Service Unit Chair will let you know the process for your area's pick-up.

You will be responsible for picking up your entire "initial "order. With this in mind, you will need to determine how many vehicles to bring. Make sure your vehicle is empty and ready to load, Have your largest vehicle enter the loading area.

Use this guide to determine how many cookie cases will fit into your empty vehicles.

| Car Type | \# of Case |
| :--- | :---: |
| Compact Car | 23 |
| Mid-Sized Car | 35 |
| SUV | 60 |
| Mini Van | 75 |
| Pick-Up Truck | 100 |

## Themes and Resources



## Introducing the theme for 2024!



Every Girl Scout has their own magic skills they can unlock during cookie season! Girls can have fun while building upon what they already know and have yet to learn. Just like Lottie the axolotl, every girl has the magic skill of regeneration and growth!

# Our digital toolkits and online resources are 

 easy to access
## Volunteers

- Theme clip art, certificates, etc.
- Selling safely video and tips
- Cookie information \& calculators
- Activity tips and how-to's
- Standard forms
- Rally Guide


## Girls \& families

- Booth sale poster
- Girl videos
- Activity tips \& how-to's
- Social media kit



## Spanish language materials

- Order card
- Recognition insert
- Logo, theme assets



## Your Girl Scout Cookie favorites are back!

Girl Scout Cookies 2024 Food Allergens Guide



## Doorhanger




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## We offer virtual training and powerful online tools for cookie volunteers....wait what?




SMART COOKIES ONLINE TRAINING


ABC CHANNEL
$\triangle$ YouTube


ABC IMAGE LIBRARY
flickr

## The Girl Scout Cookie Program...is the Girl Scout Entrepreneurship Program



# 5 Skills...The Girl Scout Cookie Program is more than selling cookies... 

## Cookie Rally Dates

Jan 13 - CLU<br>Jan 14 - Oxnard<br>Jan 21 - North<br>Jan 22 - Paso Robles



Girls act honestly and responsibly during every step of the product program sales.

This matters
because employers want to hire ethical employees-and ethical leaders in every field.

Girls decide where and when to sell products (nuts, cookies), how to market their sale, and what to do with their earnings.

## This matters

because girls must make many decisions, big and small in their lives. Learning this skill helps them make good ones.

Girls set product program sale goals and, with their team, creates a plan to reach them.

## This matters

because girls need to know how to set and reach goals to succeed in school, on the job, and in life.

Girls develop a
budget, take cookie orders, and handle customers' money.

This matters
because girls need to know how to handle money-from their lunch money to their allowance to (someday) a paycheck.

Girls learn how to talk (and listen) to their customers, as well as how to work as a team with other girls.

This matters because it helps them to do better in school (on group projects, on sports teams, and on the playground) and, later in their career.


When you sell Girl Scout Cookies, you practice-goal setting, decision making, money management, people skills, and business ethics-as you learn to think like an entrepreneur. You can earn badges and pins each year you run your own Girl Scout Cookie business. Then explore your own business idea by earning an Entrepreneur badge.


## Visit Our Website! www.girlscoutsccc.org

## Check out activity calendar!

We have fun patch activities and badge workshops going on every weekend!


## Cookie Rallies

January 13 - Cal Lutheran January 14 - Oxnard January 20 - Hartnell College January 21 - Paso Robles

Join us for some fun cookie related activities, like money management, business ethics, people skills and decision making. Many of our booths are hosted by older Girl Scouts cookie pros. Give aways and fun!

Is your SU hosting an event, let us know we can help promote! @

## Cookie Cupboards



## COOKIE CUPBOARDS

## Council Cupboards

These locations are secured and staff by GSCCC in store fronts, trailers and storage facilities around the council.

Cupboard hours will be posted weekly.

## Volunteer/SU Cupboards

These cupboards are hosted by volunteers in their homes, garages or storage units around the council.

Volunteers serve as cupboard managers.

Cupboard hours will be posted weekly based on volunteer availability

## Council Cookie Jars

These locations are secured and staff by GSCCC in store fronts, trailers and storage facilities around the council.

Cupboard hours will be posted.

## Cupboard Inventory

Council Cupboards will be stocked beginning the week of January 31, 2024

## Planned orders

- A planned order must be placed in the SMART COOKIES system by Sunday at 11:30 pm each week
- Cupboard managers will select and post available cupboard times.
- Cupboards will fill all planned orders first
- First Come - First Served orders will be at the cupboard discretion - based on availability after planned orders are filled


## Exchanges

Exchanges will be made for damaged packages for the same variety
Note: we will add an exchange week

## ORDERS - PLANNED, TRANSFERS \& EXCHANGES



## Planned Orders

A planned order must be placed in the Smart Cookies system by Sunday at 11:30 pm each week when a Troop wants additional cases of cookies for pick up the following week. This allows the cupboards to be sufficiently stocked.

## Cupboard managers will select and post available cupboard times.

Please remember this is a request for additional cookies. In some cases, the quantity or variety may not be available, however, you can reach out to Troops in your service area and do a Troop-to-Troop transfer if needed.
If you need an unplanned order, please contact your cupboard manager via email to see if there will be additional cookies available on a first-come-first served basis (FCFS) after planned orders have been filled. You can also contact the council office to see if any surrounding cupboards have any additional cookies available.

## Transfers

Transfers in Smart Cookies is the method which records the transfer of cookies from cupboards to troops and troop to girls. These transfers influence the total of each girl's sales and her rewards.

Transfers of cookies between troops is permitted. The transferring troop must be the ones to enter the transfer in Smart Cookies. A receipt must be completed and signed by both troops. Troops may not transfer cookies back to cupboards, as all cookies taken are the property and financial responsibility of the troop.

## Exchanges

You may exchange un-opened, full cases beginning February 14-18 You must enter a planned order for the exchange and place what you are exchanging with-in the notes. After February 18, exchanges will be from March 1-10, no guarantees. Look to do troop to troop transfers.

## Please note:

- Planned orders will always take priority over drop-ins, and unplanned orders.
- Planned orders not picked up on the requested date are subject to be removed from the planned order system.
- Contact your cupboard manager if there will be a delay in your requested pick-up day and time.


## GIRL SCOUT COOKIE BOOTHS

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## COOKIE BOOTHS - WHO DOES WHAT

| councli | SERVICE UNIT | TROOPS | GIRLS |
| :---: | :---: | :---: | :---: |
| Uploads booth location from 2024 into SMART COOKIES <br> Confirms National Booth Locations <br> Secures with Service Unit all booth locations with booth agreements <br> Activates FCFS booth selections <br> Approves all Troop secured booth requests. | With Council Secures all booth location within their Service unit with booth agreements <br> Provides council with troop who received priority booth locations by January 2, 2024 <br> Confirms with council representative all troop secured booth requests | Enters FCFS booth selections and chooses up to 2 booths each dates (if wanted) <br> Requests Troop secured booth in booth portion of SMART COOKIES <br> Provides all necessary items, cookies, money, displays, etc. | Attend booth selection as scheduled <br> Come dressed in appropriate Girl Scout attire <br> Follow all rules that booth location has <br> Has Fun! |

Booths will be secured with guidelines, by the Council or a SU Team Member. All booths must be in SMART COOKIES.

## National Partners

Walmart/Sam's Club - secured only by council
Joann
GNC


Petsence
Places to contact - previous national locations but with no current national attillations
Dunkin Donuts
Tractor Supply Company

## FIRST COME FIRST SERVED BOOTHS

First Come First Served (FCFS) Booth selection is our process to allow troops to select booths within their Service Units.

The process is within SMART COOKIES.

- Dates are currently: January 4, 5, 6 before initial orders are due - starting a 7 pm .
- Troop may select two available booths per round.
- FCFS Booth opportunities with then continue after from January 10 - February 4 within Service Unit boundaries.
- Beginning February 5 any open booths will be released and available for all troops.

How do this?
From your dashboard - booths - schedule booth
Available booth locations and times will appear on a calendar
Select and Save.
If your SU is doing internal booth selections, these need to be completed before the first round of FCFS booth selections, or you need to notify your troops that their area will not go live for selection until after your chosen date.

# FIRST COME FIRST SERVED BOOTHS 

When the FCFS Booth selection opens - you will go to your dashboard and choose "Booth" Schedule Booths. From their the below will appear, with the ability to choose available booths. On the bottom, will keep track of your booths. To view them once selected - Booth - My reservations.


## TROOP SECURED BOOTH

The process to secure a "troop secured in person booth" and "troop secured virtual pick-up booth are the same"
From your Troop Dashboard - select booth, then Troop Secured.
If you check this "is this a Virtual Pick-up Booth" the location will not appear on the cookie locator, this will be exclusive to your customers that purchase from the link.
You can however, coordinate this location for any girl delivery - curb side pickups.
If you don't click the link - then this requests is for a physical troop booth and will appear on the cookie locator - these are all approved by council.


## COOKIE GO DAY IS JANUARY 27!

## ABSOLUTELY NO IN PERSON SELLING PRIOR TO JANUARY 27, 2024



## HOW GIRL PARTICIPATE - IN PERSON

## Door-to-Door (aka Walkabouts)

Only in residential areas and community parks, local ordinances permitting

- No stationary booths - must always be walking
- Only during daylight hours
- Girls may do walkabouts in any neighborhood within GSCCC boundaries
- Adults must always accompany girls
- Use door hangers and business cards! (Found at www.girlscoutsccc.org)
"Lemonade" Stands
- Only in residential areas

- Only where the girl or a close relative (parent, grandparent, aunt/uncle) lives
- Stationary location in front of residence - not on sidewalk, street corner, parking lot, etc.
- Adult must always be present


## Workplace sales

With management permission, girls may walk around a workplace and sell to employees (not business patrons.)

- Displays must include a message from the Girl Scout. Keep her involved.
- Cookies cannot be visible in any way or sold to customers of the business.


## Telephone Sales

- Girls should review their last year's order cards and contact reliable customers


## ginscouts

## Ways to Participate in the Girl Scout Cookie Program <br> Ready to help your Girl Scout get the most out of cookie season? No matter

 how they take part in the Girl Scout Cookie Program, they'll grow their people skills, learn to set goals, make smart decisions, and so much more. Talk with them about which options they're excited to explore this year!

Text or Call
Friends and Family
Is this your Girl Scout's first time running their own cookie business? Texting or calling friends and family is a great way to help them feel comfortable connecting with cookie customers. If your Girl Scout has a busy schedule, this is a flexible option.

## Cookle Stands

Would your Girl Scout feel more comfortable on their own turf? Cookie stands, similar to lemonade stands, are set up in front of a residence on private property, where they'll market their cookies to customers in their neighborhood. They're a great way to ease more introverted Girl Scouts into connecting with their communities. This can be fun for the whole family!

## Digital Cookde ${ }^{\text {s }}$

Is your Girl Scout ready to take their digital marketing skills to the next level? With the Digital Cookie platform, Girl Scouts can ship cookies directly to customers, accept orders for cookie donations, or schedule an in-person delivery. This way, your Girl Scout can reach their sales goals no matter what their schedule is like.

## Cookle Booths

Cookie Booths are a great way to interact with new customers, develop teamwork, and have fun. Troops or groups of Girl Scouts work together to market their cookies outside a preapproved location (like a grocery store, mall, bank, or even a drive-through booth in a parking lot) where they can practice their business skills with new customers.
Notere cocki booths must be cordinated by
roco pockie mana gerss may only hapeen at troop cookie merngersemy maly happen nat open trotcossible and safe tor all gitis and potential customers.)

Door-to-Door Dellverles
Going door-to-door is a great way for your Girl Scout to perfect their sales pitch! Get out in your community and sell in your own neighborhood. Use door hangers and business cards for customers who aren' home. They'll also grow their people skills by meeting new neighbors (with the necessary adult supervision, of course).

Connect With Your Communtty
The possibilities are endless! Girl Scouts team up with their parents/caregivers to sell cookies to their employees and coworkers, at places of worship, and at community groups. From preparing a corporate pitch to selling cookies in bulk to car dealerships, real estate agents, or financial institutions, there are so many ways to grow your cookie business.

Participating in the cookie program helps power Girl Scouts' adventures throughout the year. It's also a fun way to learn important skills for future careers and in life including goal setting, decision making, money management, people skills, and business ethics.

This and other resources are on our website.

## www.girlscoutsccc.org

Cookies+ - Cookie Central


## ONLINE - HOW TO

## Pre-GO Day - Advertising - NOW!

- Girls may advertise they will be participating in the 2024 Girl Scout Cookie Program beginning January 27 - YES!


## Pre- GO Day - Selling - January 17-26

- Girls may actively sell via their Digital Cookie accounts by sending emails and using their unique URL's for direct ship, girl delivery (pre-paid) and care to share (online paid) only. There should be no pre-order, order card taking at this time.
Internet - where to - where not
- You may advertise that your Girl Scout is participating in the Girl Scout Cookie Program on social media accounts but cannot complete the transaction through the internet (except through Digital Cookie)
- Facebook, Instagram, Snapchat, Twitter YES! (to people they know)
- Digital Cookies, YES!
- Allows girl to email potential customers through a secure website and take their orders for shipment
- Craigslist, Next Door, eBay, Mommy Blogs, Amazon, NO!

GSCCC will not monitoring "social media" posts - see next page

## GSUSA ONLINE GUIDEANCE

## Online Marketing

Girls may use the internet to share their cookie program sales links, stories, and learnings with the following guidelines.

- The Girl Scout Cookie Program is a program, led by Girl Scouts; online marketing and sales efforts should always be led by the Girl Scout while also being supervised by parents/guardians.
- Before conducting any online marketing, girls and parents/guardians must review the Digital Marketing Tips for Cookie Entrepreneurs and Families and read and adhere to the Digital Cookie terms and conditions, the Internet Safety Pledge, Safety Activity Checkpoints for Computer and Internet Use and the Supplemental Safety Tips for Online Marketing.
- Sales links should never be posted to online resale sites (eBay, Facebook Marketplace, Facebook Swap, etc) Be aware that posts on sites containing the use of a dollar sign (\$) may automatically post to the selling side of the site. To prevent this, the posting party, that's the Girl Scout/Adult must disable the automated function.
- Social media ads should not be purchased or donated to promote sales links.
- Girls should remove their last names when using social media sites to protect their identity.
- Why? If choosing to share the link publicly, parents/guardians and girls should be aware that the link can then be forwarded, allowing customers the girl does not know to place orders for girldelivery.
- GSUSA reserves the right to remove or disable the link for any reason, including the violation of guidance, inventory fulfillment issues, safety issues, or if the sales and marketing activity goes viral and otherwise creates unanticipated disruption.

What does this all mean? Girl Scouts may advertise their Cookie Program anywhere that is not in direct conflict of the above guidance. We, the council will not get involved unless it is a direct violation.


## HOW CAN TROOP'S USE THEIR PROCEEDS?

- Annual Membership Dues
- Program Activities
- Girl Scout Events
- Uniforms
- Troop meeting Supplies
- "Take Action" Projects
- Girl Scout Travel


Troops earn $\$ 1.05$ and $\$ 1.10$ per box (plus bonuses if earned)
Any additional money earning activities must be approved by council. See Money Earning Guidelines on our website - www.girlscoutsccc.org

## Rewards vs Proceeds

## Girls earned rewards.... Can be.... <br> -Apparel and toys <br> -Patches <br> -Electronics <br> -GSCCC Program Credits <br> -GSUSA online coupons <br> -Organized events <br> -Organized programs Cannot be... <br> Cash <br> Gift Cards <br> Used for family members, unless they are a necessary chaperone

How much does my troop earn in troop proceeds? Troop with rewards - $\$ 1.05$ per box Troop without rewards $\$ 1.10$ per box

FROM GSUSA
Troop proceeds can be used for the purposes of Girl Scouting in many ways that tie back to the Girl Scout program which includes implementing the three program processes: girl-led, learning by doing, and cooperative learning and which result in the achievement of the 5 Girl Scout Outcomes. Examples could include; outdoor adventures, community service and take action projects, highest awards (where applicable), Girl Scout troop meeting supplies, troop trips, and other girl-led Girl Scout troop activities. The possibilities are limitless!

However, using troop proceeds to purchase memberships in or uniforms for another organization is not using such funds for the purposes of Girl Scouting. We encourage all councils to remind their volunteers of this policy in order to protect the all-girl environment and to avoid diversion of Girl Scout assets. Cannot be used for:
-Funding cost of family members who are not required chaperones
-To reimburse girls for experiences and travel

We earned bonus, why do my proceeds not change?
We credit your troops SMART COOKIES account, basically we make a payment to your account using council funds. This reduces your financial liability to council; it will not change your troop proceed amount earned..


## 2024 Cookie Program - Sibling Rewards

The GSCCC sibling reward is for those families that have one or more Girl Scouts selling cookies. The reward earned will be determined by the total number of cookies sold between all siblings who have sold cookies during the 2024 Cookie program.

- Sibling rewards are not cumulative.
- Each sibling will only receive one additional reward.
- To qualify, all sibling must have sales allocated to them (at least one package)
- The sibling form must be completed, this is the only way we know.

Here is how it works.
50 - 500 rewards: For siblings, two, three, four, etc. that sell collectively $50-500$ packages of cookies, that means, we add up all sales for all siblings, no matter how many there are, and if their total lands between 50 - 500 packages, each selling sibling will receive that one additional reward.

## Super Selling Siblings

$750+$ - Please review the requirements noted under the rewards on the reward insert page. These rewards are not determined the same as the $25-500$ level rewards. Several of these rewards are not eligible as a sibling reward.

Please note, we are the only council in the country who does this reward. This is done behind the scenes and the information cannot be found in SMART COOKIES. Any information about this reward will come directly from council.

Tip: Have parents, troop leaders, you, someone, anyone, go onto the Cookie+ resource page and complete the Sibling Reward form.

This link is the only way to track siblings. It does not matter if one or more person completes this form.

We honor this reward if one of the siblings is in a opt out Troop, however the needed number of cookies sold process still applies for sibling rewards.

Please complete the form no later than March 10, 2024.
Note: to receive sibling rewards, the Sibling Form must be completed.

## Money Matters



## MONEY MATTTERS - FAQ's

Q: What if my troop does not have funds for the ACH ?
A: You must contact us at info@girlscoutsccc.org - 3 business days before the ACH date.
Q: Can we use Venmo or Zelle, Cheddar Up,etc?
A: Yes, but it the troops responsibility to keep track.
Q: What do you recommend for collecting funds from girls/caregivers?
A: Create a weekly "drop off day" Money Mondays...this could also be a day for transfers from girl Venmo, etc to the troop. Again, this is the troops responsibility to keep track. Q: What do you recommend to keep track of girl payments?
A: In SMART COOKIES, use the finance tab and post any funds girls give to you.
Q: Is there a report to keep track of what girls owe to the troop
A: Yes, use the girl balance summary report. This info is also on your dashboard - scroll down to Girl Financial Responsibilities.


## HOW THE MONEY WORKS

## In Person Cookies

## Girl Delivery

## Pre- Paid Cookies

## Direct Ship Cookies

## What Girls Do:

Girl have cookies in hand and are selling to customers (door to door, workplace, etc.)

What You Do in SMART COOKIES:

These cookies need to be allocated to the girls (troop to girl transfer in SMART COOKIES)

## How the money works:

If cash or check you need to post to the girl, using the finances tab then - girl transactions.

If using the Digital Cookie credit card app or their QR code, which is also connected to the APP. The system credits both the girl and the troop for the sale.

## What Girls Do:

Girl have cookies in hand and are delivering cookies that they have sold in advance using their social media app or sending emails.

What You Do in SMART COOKIES:

These cookies need to be allocated to the girls (troop to girl transfer in SMART COOKIES)

## How the money works:

The payment for these cookies is added at the time of the sale to both the troop and girl's account.

## What Girls Do:

Girl send out their links to their customers, customers order and pay online.

What You Do in SMART COOKIES:

You do nothing here. The cookies and payment are both added to the troop and girls.

## How the money works:

Both the troop and Girl Scout are credited for the payment.

## What Girls Do:

Girl offer the opportunity for a customer to "donate" a box of cookies to our Care to Share program. The customer gives the girl/troop funds but receive no cookies.

## What You Do in SMART COOKIES:

These cookies need to be allocated to the girls via virtual cookies share. The only exception is direct ship, these are added automatically to the girl.

## How the money works:

If paid via direct ship or girl delivery-prepaid, these funds are added to both the girls and the troop. If paid from cash or check, these funds will need to be added to the girl's account.

Any box of cookies you give a girl - you need money, somehow, to your troop.

## CARE TO SHARE 2024

## Send your favorite FALL and COOKIE PRODUCTS

 to our first responders and to troops overseas- Gives customers an option to support Girl Scouts without taking possession of cookies
- Helps girls think creatively in order to give back to their communities
- Helps girls reach goals
- Councils handle the distribution
- Available through online sales



## Smart Cookies and DC24 Cloud

## Volunteer Training in Smart Cookies Help Tab

## Safety and Training * Smart Cookies Training

## Smart Cookies Training

Learn how to use Smart Cookies to build your cookie business, track goals, and connect with customers.


HOW TO: Volunteer Registration

』 Download PowerPoint


INITIAL ORDER ENTRY BY VARIE
Leven acou to places trosp intil


HOW TO: Managing Troop Girls

」. Download PowerPoint



HOW TO: Initial Order Entry by Girl
$\star$ Download PowerPoint


## Step 1-Register

Sender: "Girl Scout Cookies" email@email.girlscouts.org

December 20, 2023 -Registration email (ongoing) January 15, 2024-Parent Registration email

Subject: It's time to register your Girl Scout for Digital Cookie!

```
girl scouts
```



## Register for Digital Cookie ${ }^{\text {© }}$

## Dear Enully,

Anothur awesome Girt Socut Dookle season ts an the horlyon!
Ir's time for you to help Ayts have the best cockie seasan yet by adding the Digital Cookie ${ }^{*}$ platform to her aelling fouls.

Resiater to use Digizal Cookie lodse and help your Girl Soout create her very own coolde selling wehsite. Reglistration is resulrad for particl pation.

The Digital Cookie platform was creatal to help your GMM Scout increase her sales and reach her goals. Adding this digital sales tool will belp your Girl Scout reash custocmers near and las-making it easies to sell mone cuokies.

Are you ready to help her meet her soals and take her conkie business to the nert level thls season? Giet started todsy.

[^0]
## Create Password/Login with password

## Register for Digital Cookie ${ }^{\circledR}$

Dear Michele,

Thank you for everything you do to support the Girl Scout Cookie Program and the success of Girl Scout entrepreneurs.

Ready to help make a huge impact on your troop's cookie sales this year? We thought so! Sign up for Digital Cookie ${ }^{\circledR}$ today!

Supporting your troop's online sales is easier than ever. With the Digital Cookie platform, you can view troop participation, follow sales progress, and access tips and FAQs. Plus, you'll help your troop learn essential life skills and reach their goals as they participate in the largest girlled entrepreneurial program in the world!
Whether you are new to Digital Cookie or returning, you will need to register each season.
When you set up your troop's cookie site, your troop cookie link will be available when the National Cookie Finder is active.
Your Digital Cookie dashboard includes data on the progress of your Girl Scout's cookie sales and full metrics for your troop's cookie link sales.

If you're also a parent/caregiver, you won't see your parent/caregiver role listed until access to the Digital Cookie platform has opened.

Need help registering? Access our help portal

Register for Digital Cookie today and get started.

## 

Girl Scouts and troops volunteer can use the Digital Cookie Mobile App to process and review orders placed through the Girl Scout's individual site as well as the troop site.

User will start by downloading the Digital Cookie Mobile App from the iTunes or Google Play stored. The app is free and can be bound by searching for "Digital Cookie Mobile App." User should download a new versuio9sn of the app every year.

The same email and password used to access Digital Cookie is the same to log into the mobile app. Note: The app will only work if the Girl Scout/Troop's Digital Cookie website is set-up and approved, and the council mobile app access date has started.


Confidential \& Proprietary
Once a user is logged into the app they see the different accounts available. The user will select which account they want to use. The Girl Scout View is used to take sales on behalf of specific Girl Scouts. The Troop view is used to take sales on behalf of the troop and not an individual, for example at a troop booth.



Girl Scout and troop sites must be set up in Digital Cookie using a browser first, before accessing the mobile app.

Download the mobile app from the app store


Select from the Girl OR the Troop persona. Troop login means the sales go to the whole troop-like at a booth.

Log in to the app using the same email and password created in Digital Cookie.

## DC24 Cloud - AKA Diaital Cookie <br> Become a true cookie boss in four easy steps!

## Digital Cookie ${ }^{\oplus}$

This cookie season, superpower your sale by adding Digital Cookie ${ }^{\oplus}$ to your toolkit.

## Use the

 Digital Cookie app to sell cookies wherever you go!The app makes it easy for you to take payment from customers purchasing cookies.
$\rightarrow$ gen on
Google Play
C $\begin{aligned} & \text { Downlogs on the } \\ & \text { App } \\ & \text { A. }\end{aligned}$


Look for the Digital Cookie ${ }^{\oplus}$ registration email in your inbox to register. If you can't find it, contact yout council.


Use the email in Digital Cookie ${ }^{\circledR}$ to reach out to customers. Ask them to visit your site, purchase, and share your site. Also, post your site on social media.


Take a few minutes to set your sales goal, share your cookie story, and upload a fun picture or video. Then publish and go!


Use your Digital Cookie ${ }^{\circledR}$ platform to track sales and inventory and check progress towards your goal.

## Mobile App-Making a Sale



Taking an order and viewing your orders are the main functions.


Enters the customer's order, click Checkout to continue.


Girl can select to "Give cookies to customer now" for face-to-face transactions.

## Digital Cookie Help Center

Select which role and category you need support on.



Inside, each category will have detailed instructions, links to tip sheets, or even video tutorials to help you.

We will be offering weekly Cookie Chats to assist with both SMART COOKIES and Digital Cookie questions. We will also be hosting some short "just in time" zoom trainings/meetings.



[^0]:    Thank you,

