

GSCCC EASY RETURN GUIDELINES

Refunds

Made a purchase that's not what you expected? Not to worry – we can help! We will gladly accept most store purchases in original condition.

- You may receive a refund on current merchandise that is unused, clean, undamaged with the original tags and packaging with a sales receipt within 30 days.
- Refunds will be issued to the original method of payment. Credit card refunds are processed based on the policies of the issuing bank and may take up to 10 business days to appear on your account.
- Due to the amount of cash on site, we are only able to process cash returns of \$50 or less. Any return of over \$50 will be via check.

Exchanges

You may exchange merchandise that was purchased within 30 days, that is unused, clean, undamaged and can be resold.

No returns or exchanges on the following

Year-dated or event patches, earrings, clearance items, marked down items, discontinued merchandise, open software, books, special orders, or GSUSA-purchased online items.

Cookie Credit Purchases

If returned items were purchased with Cookie Credits, you may only exchange the items. Cookie Credits will not be given as a refund.

All refunds over \$100.00 will incur a \$15.00 restocking fee.

****For purchases made online through [girlscoutshop.com](https://www.girlscoutshop.com), please visit <https://www.girlscoutshop.com/return-policy>.***

Dollars generated from your purchases at your council store remain in your council and help provide programs and services to girls.