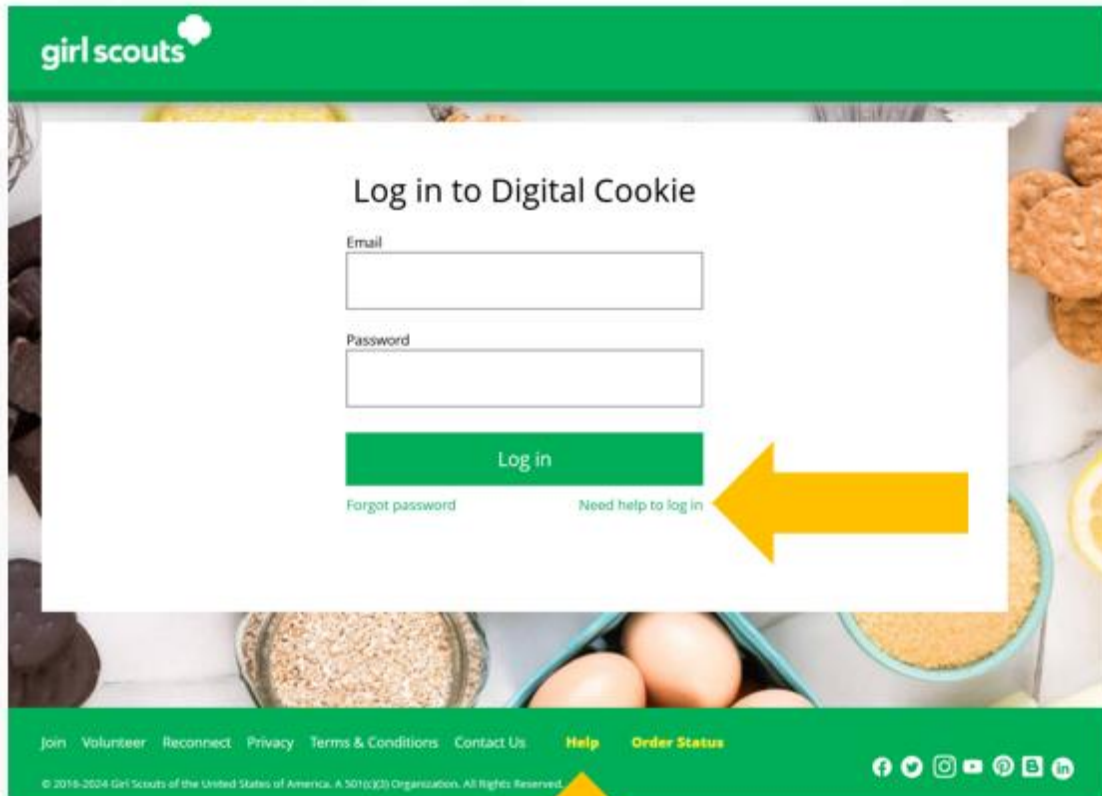


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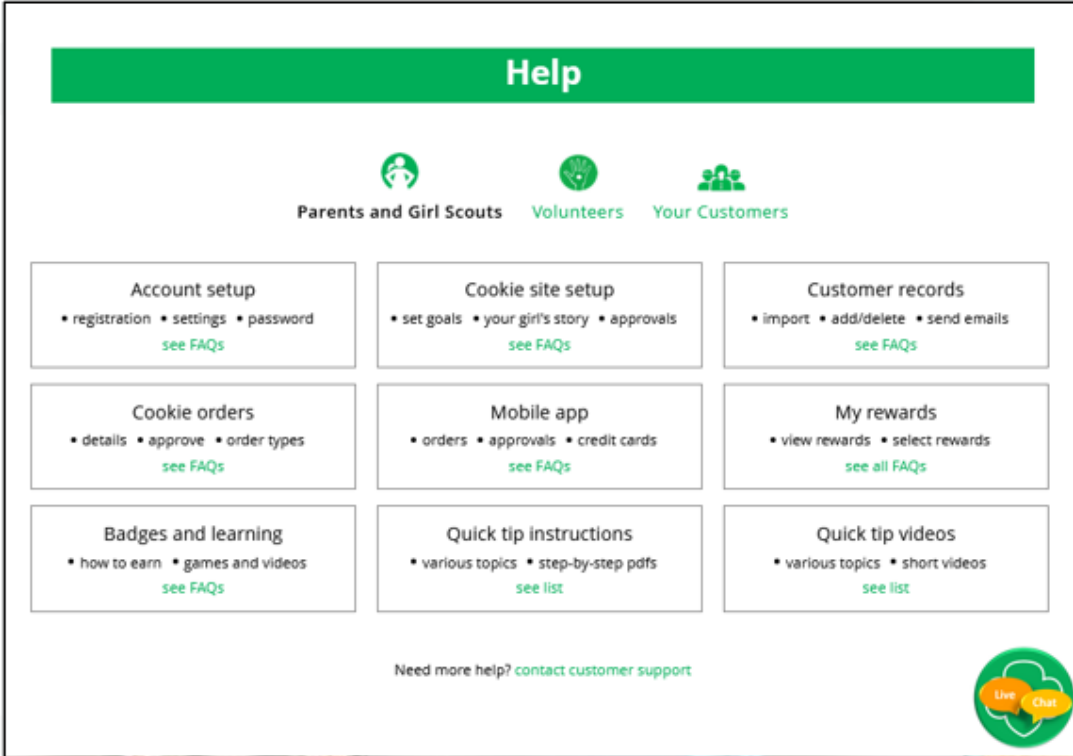
Digital Cookie Help Center

Need help to login? Click “Help” at the bottom of the page to go to the Help Center for FAQ’s, tip sheets, and more:



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Select which role and category you need support on.



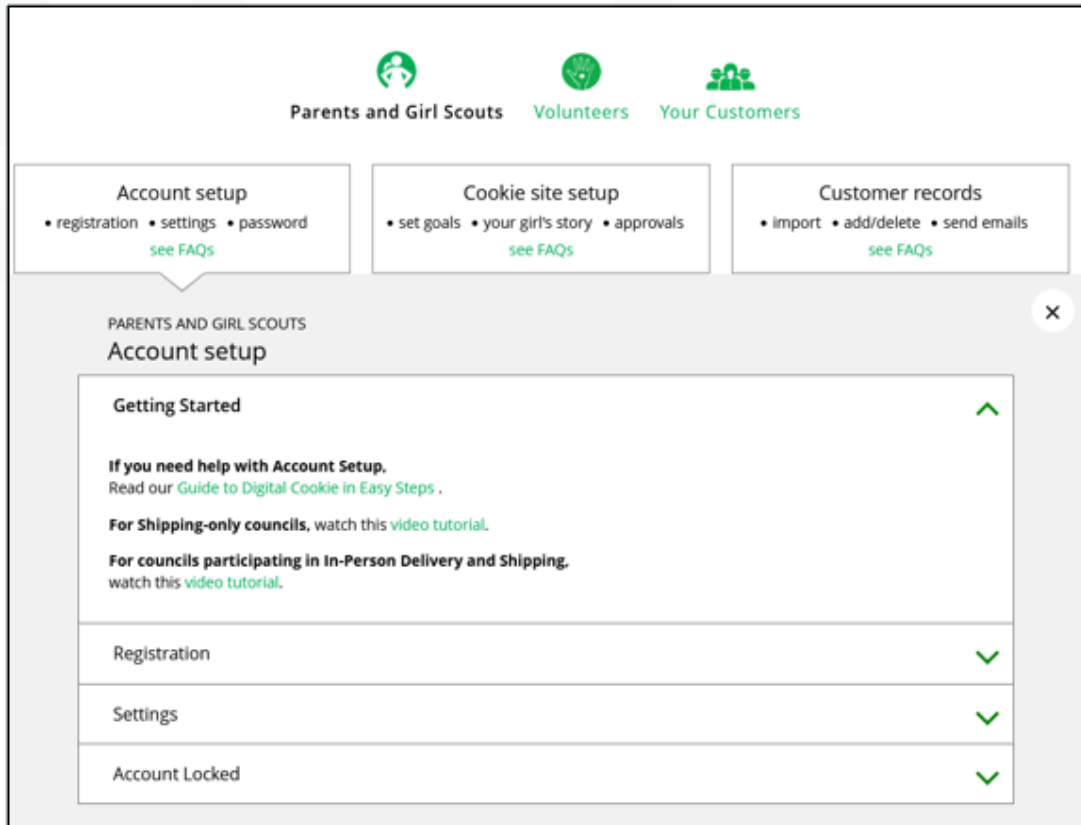
The screenshot shows a help page with a green header labeled "Help". Below the header are three navigation tabs: "Parents and Girl Scouts" (with a person icon), "Volunteers" (with a person and gear icon), and "Your Customers" (with a group of people icon). The main content is organized into a 3x3 grid of help categories, each with a title, a list of sub-topics, and a link to "see FAQs".

Parents and Girl Scouts	Volunteers	Your Customers
Account setup <ul style="list-style-type: none">• registration• settings• password see FAQs	Cookie site setup <ul style="list-style-type: none">• set goals• your girl's story• approvals see FAQs	Customer records <ul style="list-style-type: none">• import• add/delete• send emails see FAQs
Cookie orders <ul style="list-style-type: none">• details• approve• order types see FAQs	Mobile app <ul style="list-style-type: none">• orders• approvals• credit cards see FAQs	My rewards <ul style="list-style-type: none">• view rewards• select rewards see all FAQs
Badges and learning <ul style="list-style-type: none">• how to earn• games and videos see FAQs	Quick tip instructions <ul style="list-style-type: none">• various topics• step-by-step pdfs see list	Quick tip videos <ul style="list-style-type: none">• various topics• short videos see list

Need more help? [contact customer support](#)



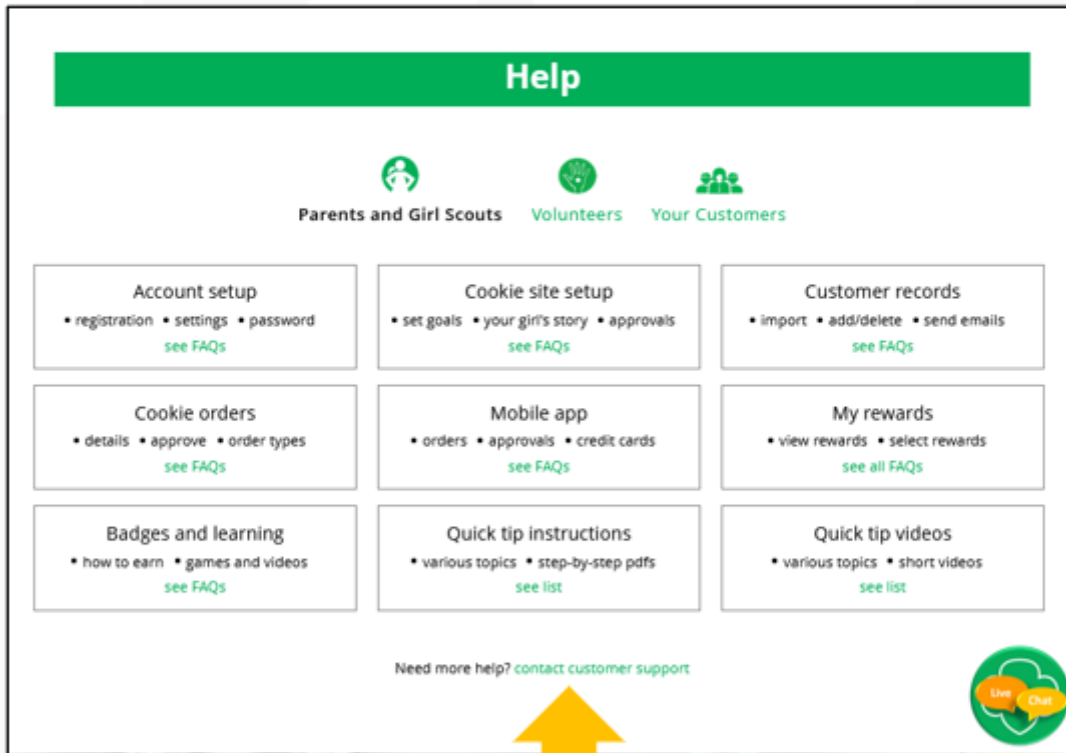
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Inside, each category will have detailed instructions, links to tip sheets, or even video tutorials to help you.

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After looking, still can't find what you need? Contact customer support.





The screenshot shows a 'Help' page with a green header. Below the header are three categories: 'Parents and Girl Scouts', 'Volunteers', and 'Your Customers'. The page contains nine help topics in a grid:

- Account setup**: registration, settings, password, [see FAQs](#)
- Cookie site setup**: set goals, your girl's story, approvals, [see FAQs](#)
- Customer records**: import, add/delete, send emails, [see FAQs](#)
- Cookie orders**: details, approve, order types, [see FAQs](#)
- Mobile app**: orders, approvals, credit cards, [see FAQs](#)
- My rewards**: view rewards, select rewards, [see all FAQs](#)
- Badges and learning**: how to earn, games and videos, [see FAQs](#)
- Quick tip instructions**: various topics, step-by-step pdfs, [see list](#)
- Quick tip videos**: various topics, short videos, [see list](#)

At the bottom, there is a link: 'Need more help? [contact customer support](#)' and a 'Live Chat' button. A large yellow arrow points from the bottom center of the page up to the 'contact customer support' link.

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Contact Us		Tutorials
<p>Account Management</p> <ul style="list-style-type: none"> • Registration • Locked account / Password reset • Incorrect account information <p>Cookie Page Setup</p> <ul style="list-style-type: none"> • Cookie page setup <p>My Cookie Customers</p> <ul style="list-style-type: none"> • Customer list • Marketing emails <p>My Cookie Orders</p> <ul style="list-style-type: none"> • Order details • Order issues • Mobile app 	<p>FAQs</p> <ul style="list-style-type: none"> • FAQs on all topics <p>Additional Topics</p> <ul style="list-style-type: none"> • eBuddle™ • System errors • Other questions or issues <p>How are we doing?</p> <div style="border: 1px solid gray; padding: 5px; display: inline-block;">  <p>Share ideas & feedback</p> </div>	<p>4 EASY STEPS to Get Started with Digital Cookie</p> <p>Learn About Cookie Orders</p> <p>How to Use Your Troop Dashboard</p> <p>Tip sheets</p> <div style="text-align: right;">  </div>

Click the topic you need help with and complete the form for more assistance.

Or click the Live Chat button to chat with a Digital Cookie support agent during business hours.