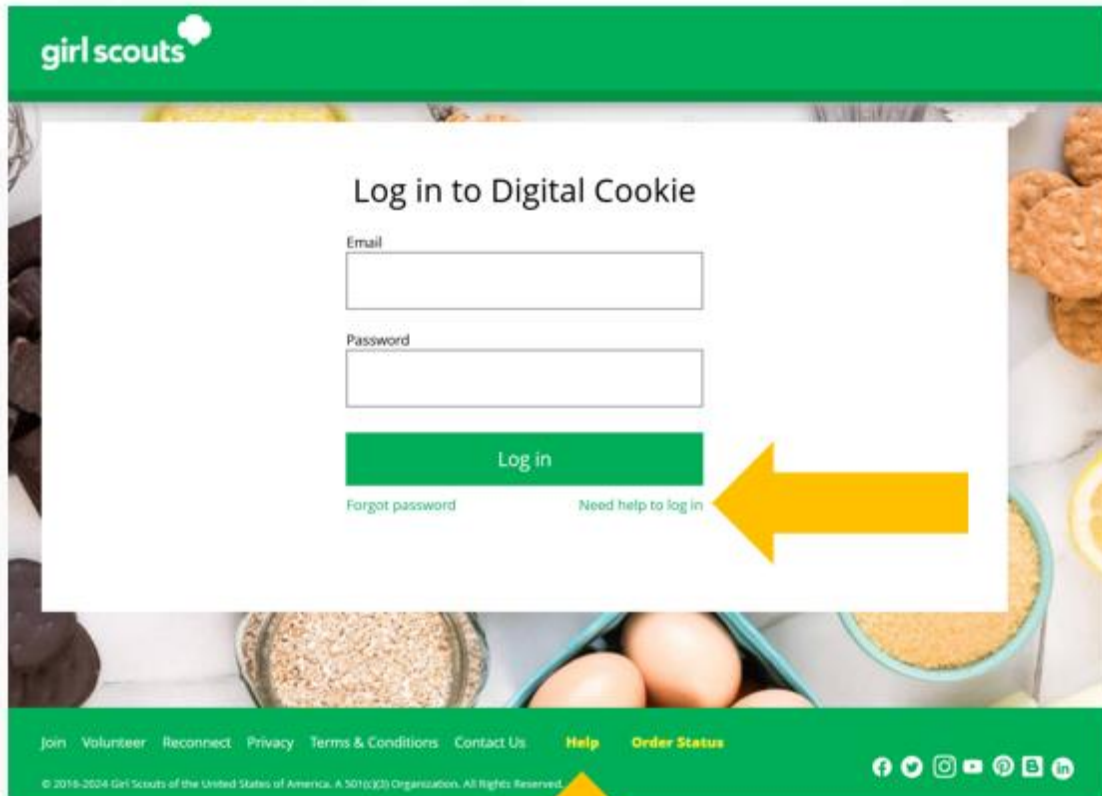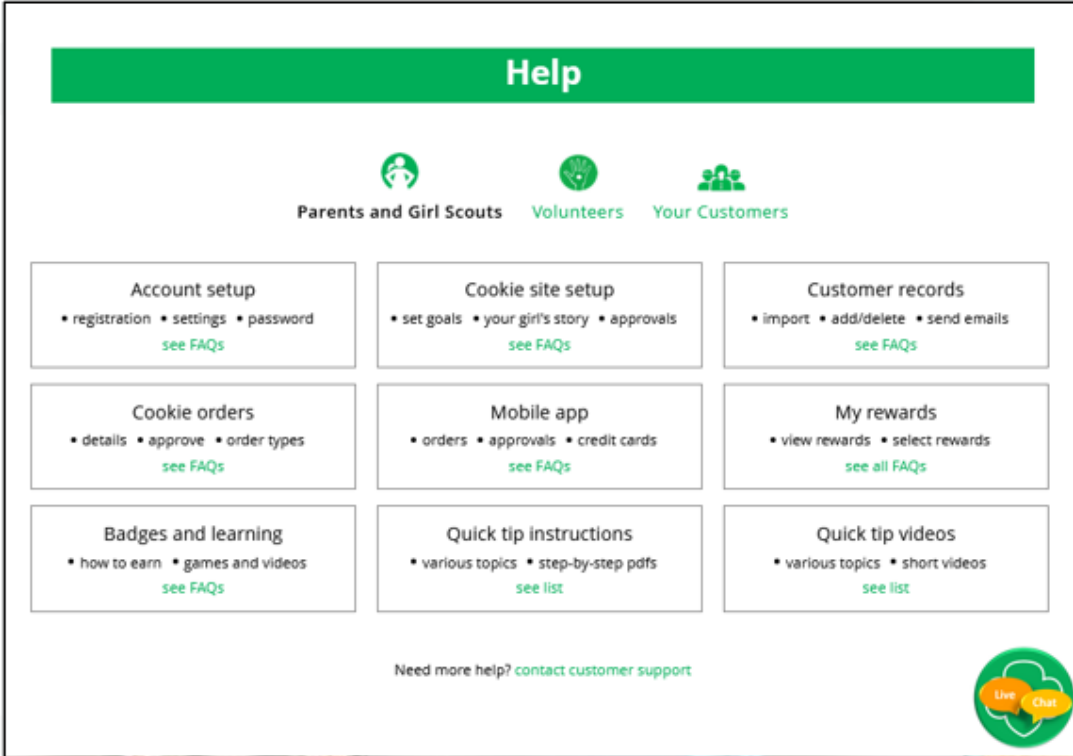# Digital Cookie®

Digital Cookie Help Center

Need help to login? Click "Help" at the bottom of the page to go to the Help Center for FAQ's, tip sheets, and more:

Digital Cookie®
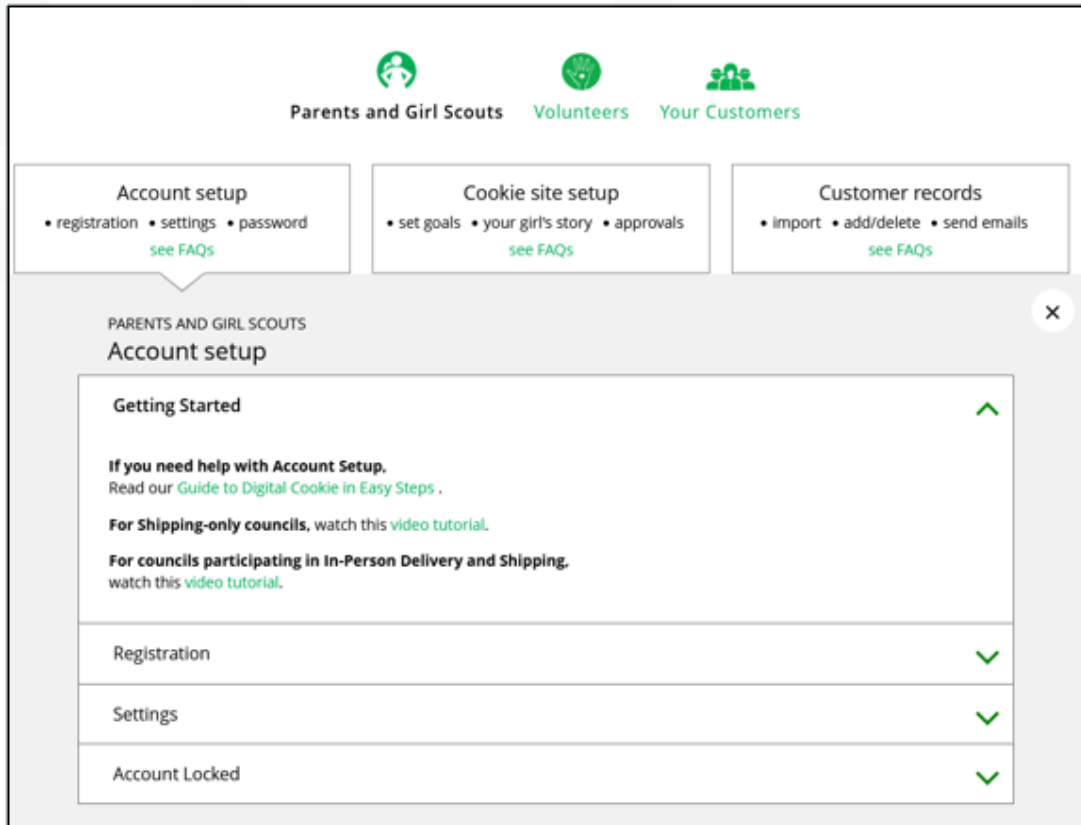
Select which role and category you need support on.

Digital Cookie®

Parents and Girl Scouts · Volunteers · Your Customers

Account setup
• registration • settings • password
see FAQs

Cookie site setup
• set goals • your girl's story • approvals
see FAQs

Customer records
• import • add/delete • send emails
see FAQs

PARENTS AND GIRL SCOUTS
Account setup

Getting Started

If you need help with Account Setup,
Read our Guide to Digital Cookie in Easy Steps .

For Shipping-only councils, watch this video tutorial.

For councils participating in In-Person Delivery and Shipping, watch this video tutorial.

Registration

Settings

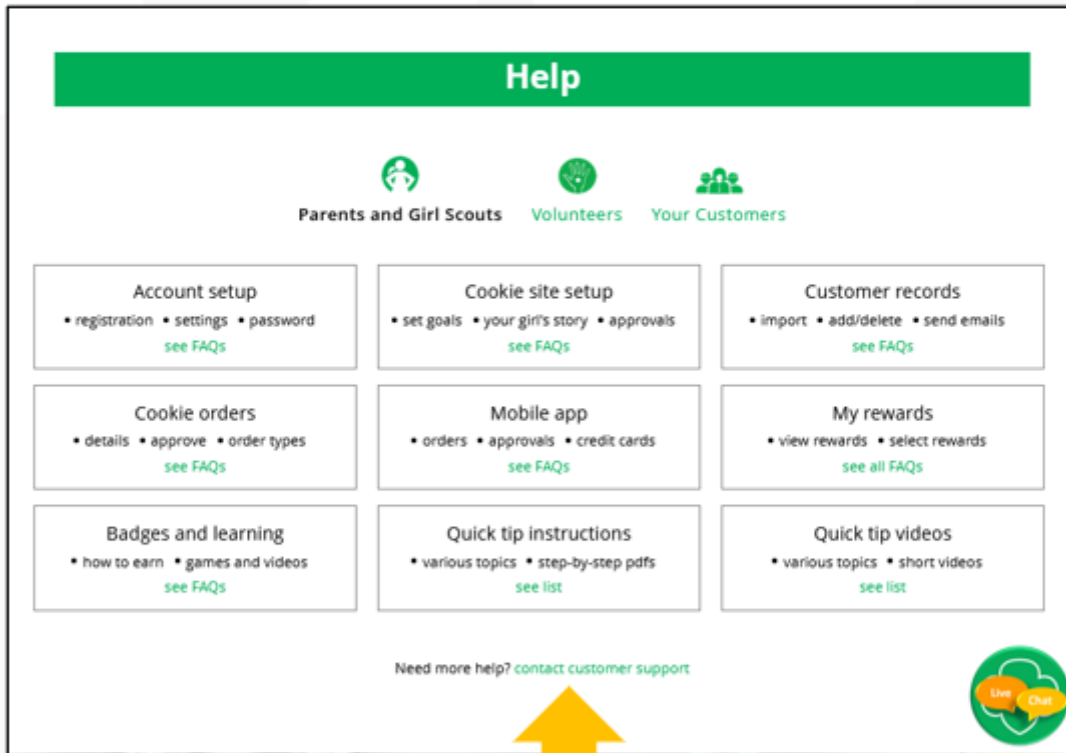Account Locked

Inside, each category will have detailed instructions, links to tip sheets, or even video tutorials to help you.

After looking, still can't find what you need? Contact customer support.

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Click the topic you need help with and complete the form for more assistance.

Or click the Live Chat button to chat with a Digital Cookie support agent during business hours.